

## Quest Sale

### Property Contact Details

Street Address:	180- 184 York Street SALE VIC 3850
Postal Address:	As Above
Telephone:	61 – (0)3 5142 0900
Facsimile:	61 – (0)3 5142 0999
Email:	<a href="mailto:questsale@questapartments.com.au">questsale@questapartments.com.au</a>
AAA Rating:	4.5 Star & Green star accreditation
Property Website:	<a href="http://www.questsale.com.au">www.questsale.com.au</a>

### Reservations

Direct:	As Above
Quest Central Reservations:	1800 334 033
Email:	<a href="mailto:questsale@questapartments.com.au">questsale@questapartments.com.au</a>
Quest Extended Stay Enquiries:	1800 232 384
Email:	<a href="mailto:esd@questapartments.com.au">esd@questapartments.com.au</a>

### Check-In Information and Requirements

Reception Hours:	24 hours, 7 Days
Check In:	from 2.00pm
Check Out:	to 10.00am

Car parking	Onsite . Only 1 p/apt FOC
Pre-authorisation or cash bond may be required	
Photo ID may be required	
Deposit may be required	

### Property Features

Conference facilities available Onsite
Onsite Swimming Pool & Gymnasium
24 hour Onsite Management
Located right in the Heart of Sale's CBD

### Property Services

Daily Servicing (ex Sundays & Public Holidays)
Pantry Shopping Service
Variety of Breakfast Options incl. Breakfast Packs in Apartments
Local Restaurant Chargeback
Valet Dry Cleaning Service
In Room Ethernet Cabled Broadband Internet
Business Administration Services
DVD & Xbox 360 with Kinect Hire

### Apartment Types

Basic Studio Apartment	18
1 Bedroom Apartment	25
1 Bedroom Special Access (Disabled) Apartment	2
2 Bedroom Apartment	6
3 Bedroom Apartment	2
<b>Total number of Apartments</b>	<b>53</b>

### Apartment Facilities & Features

Separate Living and Dining areas (excl. Studios)
Fully equipped Kitchen and Laundry facilities in all Apartments (excl. Studios)
Studios offer Kitchenettes with a small stove and microwave
Stylish and practical furnishings
All 1,2 & 3 Bedroom Apartments feature a balcony or courtyard
Apartment controlled reverse cycle air-conditioning
Austar – 6 channels on each TV
Broadband Internet Access
Work Desk
Direct dial Telephones with Voicemail
Digital TV with DVD player in each Apartment

### Points of Reference

Melbourne CBD	215km	East Sale Raaf Base	3.5km
ESSO Gas Plant	18km	90 Mile Beach	30km
Lake Guthridge	500m	Port of Sale	850m

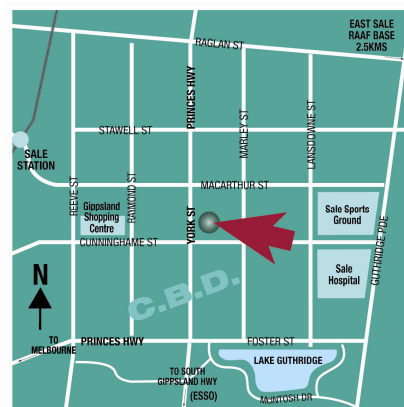
### Places of Interest

Attraction	Distance
Sale Botanical Gardens	2.5km
Sale Historical Museum	800m
Gippsland Base Hospital	1.5km
Historic Swing Bridge	6km
Sale CBD	150m
Historical Car Museum	18km

### Transport

East Sale Aerodrome	3.5km
West Sale Aerodrome	7km
Sale Train Station	1.5km

### Location Map



## QUEST BOOKING TERMS AND CONDITIONS

Your perfect travel companion.

## Quest Sale

- **ALL BOOKINGS.** are held in good faith to the arrival and departure date listed in this reservation, at the rate specified. To confirm reservations, either current valid credit card details are required, or a deposit received equal to first night's accommodation 10 days prior to arrival. Variations to this may apply during peak periods at the property's discretion.
- **UPON ARRIVAL.** each guest will be required to sign a standard Quest registration form, and accept the terms and conditions therein of his/her stay.
- A Minimum deposit of 50% must be made at the time of confirmation. Deposits are non-refundable as per the cancellation policy.
- **PAYMENT OF RESERVATION.** any Quest property accepts all major credit cards, however may vary from property so please check at reception. On arrival a pre-authorisation of your credit card for your accommodation amount may be required.

If paying by Credit Card a surcharge of 1.5% will be charged to all credit cards. If paying in Cash, a room security bond will be required upon arrival. Although minimum of first night accommodation, this amount may vary from property to property, please check with reception.

Cheques are not accepted as payment for accommodation unless received, banked and cleared 10 days prior to arrival as a full pre-paid deposit.

- **QANTAS FREQUENT FLYER POINTS.** at Australian properties, QFF Members are awarded 3 points for every whole dollar charged to their account for accommodation only, on properties Published Rates and General Corporate Rates.

The following products and services are not eligible for QFF points:

- Accommodation that forms part of an inclusive tour purchase (package).
- Accommodation charged at the wholesale rate.
- Accommodation charged at Negotiated Corporate Rate or Government Rate
- Accommodation charged at heavily discounted rates, such as those found on Last Minute sites.
- Conference related expenses, seminars and banquets.
- Accommodation earning QClub Dollars.
- Accommodation redeemed using QClub Dollars.
- accommodation charged from a special QClub offer any services provided by a third party

Points can only be earned by 1 member per room/apartment and cannot be split between 2 or more members occupying the same room/apartment.

Members can claim points on a maximum of 3 rooms/apartments and a maximum 7 nights per stay applies.

- **CANCELLATION FEE.** of one night's accommodation will apply to any booking cancelled within 48 hours of arrival time. If no arrival time is specified, it is deemed by 10pm of that day. Any cancellation fee will automatically be charged to the credit card on the confirmation, or deducted from the reservation deposit.

Please note that any Quest property may alter these terms and conditions for specific bookings, and advise by return letter, the terms and conditions that will apply. (i.e. Group or Peak Period reservations)

### QUEST GROUPS CANCELLATION POLICY

For information on the Group Cancellation Policy, please contact the Quest Property direct.

### QUEST CANCELLATION POLICY



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