

Property Contact Details

Street Address 16-18 The Esplanade South
Geelong, VIC 3220

Postal Address As above

Telephone 61- (0) 3 5228 2000

Facsimile 61-(0) 3 5228 2199

Email questgeelong@questapartments.com.au

AAA Rating 4.5 Star

Property Website www.questgeelong.com.au

Reservations

Direct: As Above

Quest Central Reservations: 1800 334 033

Email: grc@questapartments.com.au

Quest Extended Stay Enquiries: 1800 232 384

Email: esd@questapartments.com.au

GDS: QG

Check-In Information and Requirements

Reception Hours: 7am – 11pm (Mon – Sat)

8am – 4pm (Sun & Public Holidays)

Check In: from 2.00pm

Check Out: to 10.00am

Car parking: Secure & on-site

Pre-authorisation or cash bond may be required

Photo ID may be required

Deposit may be required

Property Features

Lift access

Access rooms available

Meeting facilities

Services

Daily room servicing (ex Sun & Public Holidays)

Pantry Shopping Service

Breakfast Options including Breakfast packs

Charge back at a selection of local restaurants

Valet Dry Cleaning Service

Business Administration Services

Baby Sitting Booking Service

Apartment Types

Studio

1 bedroom apartment

2 bedroom apartment

3 bedroom apartment

Total number of apartments – 35

Room Facilities & Features

Separate Living and Dining areas

Fully equipped Kitchens and Laundry facilities in all room types (excluding Studios)

Studios offer Kitchenettes with stove and microwave

Stylish furnishings

Apartment controlled reverse cycle air-conditioning

Iron & Ironing Board

Direct dial Telephones with Voicemail

Foxtel Connection

Broadband Internet access

Points of Reference

Geelong CBD (0.5km) Bendigo (90km)

Melbourne (75 km) Ballarat (57km)

Avalon (20km)

Attractions

CBD 0.5km

Skilled Stadium 2km

National Wool Museum 0.5km

Geelong Gallery 0.5km

Ford Discovery Centre 0.5km

Adventure Park 20km

Gateway to the Great Ocean Road

Transport

Melbourne Int & Domestic Airport 80km

Avalon Airport 20km

Coach Terminal 0.1km

V Line Train Station 0.5km

Melbourne CBD 75km

Location Map



QUEST BOOKING TERMS AND CONDITIONS

- **ALL BOOKINGS.** are held in good faith to the arrival and departure date listed in this reservation, at the rate specified. To confirm reservations, either current valid credit card details are required, or a deposit received equal to first night's accommodation 10 days prior to arrival. Variations to this may apply during peak periods at the property's discretion.
- **UPON ARRIVAL.** each guest will be required to sign a standard Quest registration form, and accept the terms and conditions therein of his/her stay.
- A Minimum deposit of 50% must be made at the time of confirmation. Deposits are non-refundable as per the cancellation policy.
- **PAYMENT OF RESERVATION.** any Quest property accepts all major credit cards, however may vary from property so please check at reception. On arrival a pre-authorisation of your credit card for your accommodation amount may be required.

If paying by Credit Card a surcharge of 1.5% will be charged to all credit cards. If paying in Cash, a room security bond will be required upon arrival. Although minimum of first night accommodation, this amount may vary from property to property, please check with reception.

Cheques are not accepted as payment for accommodation unless received, banked and cleared 10 days prior to arrival as a full pre-paid deposit.

- **QANTAS FREQUENT FLYER POINTS.** at Australian properties, QFF Members are awarded 3 points for every whole dollar charged to their account for accommodation only, on properties Published Rates and General Corporate Rates.

The following products and services are not eligible for QFF points:

- Accommodation that forms part of an inclusive tour purchase (package).
- Accommodation charged at the wholesale rate.
- Accommodation charged at Negotiated Corporate Rate or Government Rate
- Accommodation charged at heavily discounted rates, such as those found on Last Minute sites.
- Conference related expenses, seminars and banquets.
- Accommodation earning QClub Dollars.
- Accommodation redeemed using QClub Dollars.
- accommodation charged from a special QClub offer any services provided by a third party

Points can only be earned by 1 member per room/apartment and cannot be split between 2 or more members occupying the same room/apartment.

Members can claim points on a maximum of 3 rooms/apartments and a maximum 7 nights per stay applies.

QUEST CANCELLATION POLICY

- **CANCELLATION FEE.** of one night's accommodation will apply to any booking cancelled within 48 hours of arrival time. If no arrival time is specified, it is deemed by 10pm of that day. Any cancellation fee will automatically be charged to the credit card on the confirmation, or deducted from the reservation deposit.

Please note that any Quest property may alter these terms and conditions for specific bookings, and advise by return letter, the terms and conditions that will apply. (i.e. Group or Peak Period reservations)

QUEST GROUPS CANCELLATION POLICY

For information on the Group Cancellation Policy, please contact the Quest Property direct.