

## Quest Ballarat Mews

### Property Contact Details

Street Address:	603-605 Main Road Ballarat VIC 3350
Postal Address:	As Above
Telephone:	61 – (0)3 5333 7781
Facsimile:	61 – (0)3 5337 8855
Email:	<a href="mailto:questmews@questapartments.com.au">questmews@questapartments.com.au</a>
AAA Rating:	4.0 star self- rated
Property Website:	<a href="http://www.questballaratmews.com.au">www.questballaratmews.com.au</a>
GDS:	QG – chain code

### Reservations

Direct:	As Above
Quest Central Reservations:	1800 334 033
Email:	<a href="mailto:qrc@questapartments.com.au">qrc@questapartments.com.au</a>
Quest Extended Stay Enquiries:	1800 232 384
Email:	<a href="mailto:esd@questapartments.com.au">esd@questapartments.com.au</a>

### Check-In Information and Requirements

Reception Hours:	8am-6pm Mon-Fri, 9am-5pm Sat, as required Sun/Public holidays ** Management on call all other times
Check In:	from 2.00pm
Check Out:	to 10.00am
Car parking : Complimentary undercover (1 space per apartment)	
Pre-authorisation or cash bond may be required	
Photo ID may be required	
Deposit may be required	

### Property Features

- Built around Central Rose Courtyard
- Alfresco BBQ area
- Undercover Car Parking

### Property Services

- Daily room servicing (ex Sundays & Public Holidays)
- Pantry shopping service
- Breakfast options including Breakfast Packs
- Local restaurant chargeback
- Valet dry cleaning service
- Babysitting booking referral service
- Business administration services
- Tour assistance

### Apartment Types

- 1 Bedroom Apartment
- 2 Bedroom Apartment

**Total number of apartments** 8

### Apartment Facilities & Features

- Separate Living and Dining areas
- Fully equipped Kitchens and Laundry facilities in all rooms types
- Stylish furnishings
- Recently refurbished bathroom facilities
- Apartment controlled reverse cycle air-conditioning
- AZURE Wireless Broadband Internet access
- Work Desk
- Direct dial Telephones
- TV with DVD player

### Points of Reference

Melbourne	100km	Geelong	85km
Warrnambool	175km	Bendigo	122km
Shepparton	275km	Adelaide	614km

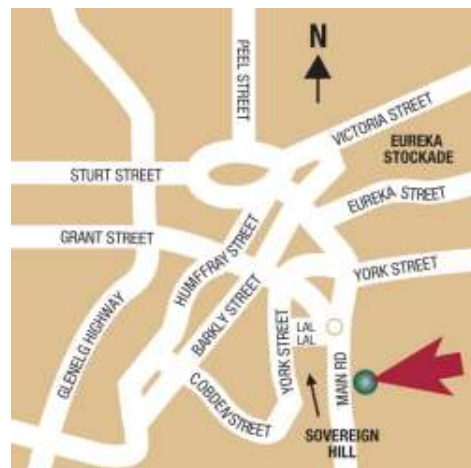
### Places of Interest

Attraction	Distance
CBD & Major shopping area	2.2km
Botanical Gardens	4.5km
Sovereign Hill & Gold Museum	150m
Eureka Centre	2.0km
University of Ballarat-Mt Helen campus	5.5km
Base Hospital & St John of God	3.5km

### Transport

Melbourne Airport (Tullamarine)	100km
Ballarat train station / Bus terminal	3km
Local Bus stop	100m

### Location Map



## Quest Ballarat Mews

### QUEST BOOKING TERMS AND CONDITIONS

- **ALL BOOKINGS.** are held in good faith to the arrival and departure date listed in this reservation, at the rate specified. To confirm reservations, either current valid credit card details are required, or a deposit received equal to first night's accommodation 10 days prior to arrival. Variations to this may apply during peak periods at the property's discretion.
- **UPON ARRIVAL.** each guest will be required to sign a standard Quest registration form, and accept the terms and conditions therein of his/her stay.
- A Minimum deposit of 50% must be made at the time of confirmation. Deposits are non-refundable as per the cancellation policy.
- **PAYMENT OF RESERVATION.** any Quest property accepts all major credit cards, however may vary from property so please check at reception. On arrival a pre-authorisation of your credit card for your accommodation amount may be required.

If paying by Credit Card a surcharge of 1.5% may be charged to all credit cards. If paying in Cash, a room security bond will be required upon arrival. Although minimum of first night accommodation, this amount may vary from property to property, please check with reception.

Cheques are not accepted as payment for accommodation unless received, banked and cleared 10 days prior to arrival as a full pre-paid deposit.

- **QANTAS FREQUENT FLYER POINTS.** at Australian properties, QFF Members are awarded 3 points for every whole dollar charged to their account for accommodation only, on properties Published Rates and General Corporate Rates.

The following products and services are not eligible for QFF points:

- Accommodation that forms part of an inclusive tour purchase (package).
- Accommodation charged at the wholesale rate.
- Accommodation charged at Negotiated Corporate Rate or Government Rate
- Accommodation charged at heavily discounted rates, such as those found on Last Minute sites.
- Conference related expenses, seminars and banquets.
- Accommodation earning QClub Dollars.
- Accommodation redeemed using QClub Dollars.
- accommodation charged from a special QClub offer any services provided by a third party

Points can only be earned by 1 member per room/apartment and cannot be split between 2 or more members occupying the same room/apartment.

Members can claim points on a maximum of 3 rooms/apartments and a maximum 7 nights per stay applies.

### QUEST CANCELLATION POLICY

- **CANCELLATION FEE.** of one night's accommodation will apply to any booking cancelled within 48 hours of arrival time. If no arrival time is specified, it is deemed by 10pm of that day. Any cancellation fee will automatically be charged to the credit card on the confirmation, or deducted from the reservation deposit.

Please note that any Quest property may alter these terms and conditions for specific bookings, and advise by return letter, the terms and conditions that will apply. (i.e. Group or Peak Period reservations)

### QUEST GROUPS CANCELLATION POLICY

For information on the Group Cancellation Policy, please contact the Quest Property direct.