

Quest Williamstown North

Property Contact Details

Street Address:	115 Kororoit Creek Road Williamstown VIC 3016
Postal Address:	As Above
Telephone:	61 – (0)3 9393 9700
Facsimile:	61 – (0)3 9393 9800
Email:	questwilliamstownnorth@questapartments.com.au
AAA Rating:	4 Star & Green star accreditation
Property Website:	www.questwn.com.au

Reservations

Direct:	As Above
Quest Central Reservations:	1800 334 033
Email:	qrc@questapartments.com.au
Quest Extended Stay Enquiries:	1800 232 384
Email:	esd@questapartments.com.au

Check-In Information and Requirements

Reception Hours:	Monday to Friday 7am – 10pm Saturday & Sunday 8am – 8pm Public Holidays – limited reception hours
Check In:	from 2.00pm
Check Out:	to 10.00am
Car parking:	Complimentary
Pre-authorisation or cash bond may be required	
Photo ID may be required	
Deposit may be required	

Property Features

- Meeting room
- Outdoor solar heated pool, spa and BBQ area
- Complimentary on-site parking
- Cycling/walking track to beach
- Shuttle bus (subject to availability)

Property Services

- Daily room servicing (ex Sundays & Public Holidays)
- Pantry shopping service
- Breakfast options including Breakfast Packs
- Local restaurant chargeback
- Valet dry cleaning service
- Baby sitting booking service
- Business administration services
- Chauffeured vehicle service (charges apply)

Apartment Types

- 1 Bedroom Apartment
- 2 Bedroom Apartment

Total number of apartments

62

Apartment Facilities & Features

- Separate Living and Dining areas in all room types
- Fully equipped Kitchens and Laundry facilities in all rooms types
- Stylish furnishings
- All apartments feature a balcony or courtyard
- Apartment controlled reverse cycle air-conditioning
- Foxtel
- Wireless Internet access
- Work Desk
- Direct dial Telephones with Voicemail
- TV with DVD player

Points of Reference

Melbourne CBD	10kms	Laverton	10kms
Altona	3kms	Derrimut	18kms

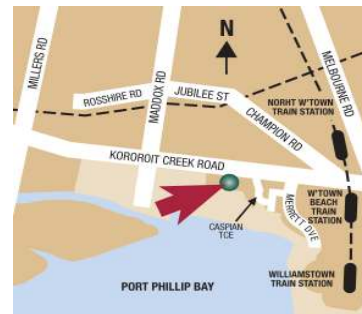
Places of Interest

Attraction	Distance
Werribee Park & Mansion	25kms
Werribee Open Range Zoo	25kms
Shadowfax Winery	25kms
Scienceworks Museum & Planetarium	8kms
Nelson Place and Galleries	3kms
Williamstown & Altona Beach	2kms
Jawbone Nature Reserve	100mtrs
Marine Sanctuary	100mtrs

Transport

Avalon Airport	45kms
Melbourne Airport	30kms
Interstate Coach Terminal	15kms
Interstate Rail Station (Southern Cross)	15kms
Major Shopping Centre – Melbourne CBD	10kms
Local Shopping Area	3kms
Local Supermarket/Bottle Shop	500mtrs
Local Bus Stop (route 415)	20mtrs

Location Map



Your perfect travel companion.

QUEST BOOKING TERMS AND CONDITIONS

- **ALL BOOKINGS.** are held in good faith to the arrival and departure date listed in this reservation, at the rate specified. To confirm reservations, either current valid credit card details are required, or a deposit received equal to first night's accommodation 10 days prior to arrival. Variations to this may apply during peak periods at the property's discretion.
- **UPON ARRIVAL.** each guest will be required to sign a standard Quest registration form, and accept the terms and conditions therein of his/her stay.
- A Minimum deposit of 50% must be made at the time of confirmation. Deposits are non-refundable as per the cancellation policy.
- **PAYMENT OF RESERVATION.** any Quest property accepts all major credit cards, however may vary from property so please check at reception. On arrival a pre-authorisation of your credit card for your accommodation amount may be required.

If paying by Credit Card a surcharge of 1.5% will be charged to all credit cards. If paying in Cash, a room security bond will be required upon arrival. Although minimum of first night accommodation, this amount may vary from property to property, please check with reception.

Cheques are not accepted as payment for accommodation unless received, banked and cleared 10 days prior to arrival as a full pre-paid deposit.

- **QANTAS FREQUENT FLYER POINTS.** at Australian properties, QFF Members are awarded 3 points for every whole dollar charged to their account for accommodation only, on properties Published Rates and General Corporate Rates.

The following products and services are not eligible for QFF points:

- Accommodation that forms part of an inclusive tour purchase (package).
- Accommodation charged at the wholesale rate.
- Accommodation charged at Negotiated Corporate Rate or Government Rate
- Accommodation charged at heavily discounted rates, such as those found on Last Minute sites.
- Conference related expenses, seminars and banquets.
- Accommodation earning QClub Dollars.
- Accommodation redeemed using QClub Dollars.
- accommodation charged from a special QClub offer any services provided by a third party

Points can only be earned by 1 member per room/apartment and cannot be split between 2 or more members occupying the same room/apartment.

Members can claim points on a maximum of 3 rooms/apartments and a maximum 7 nights per stay applies.

QUEST CANCELLATION POLICY

- **CANCELLATION FEE.** of one night's accommodation will apply to any booking cancelled within 48 hours of arrival time. If no arrival time is specified, it is deemed by 10pm of that day. Any cancellation fee will automatically be charged to the credit card on the confirmation, or deducted from the reservation deposit.

Please note that any Quest property may alter these terms and conditions for specific bookings, and advise by return letter, the terms and conditions that will apply. (i.e. Group or Peak Period reservations)

QUEST GROUPS CANCELLATION POLICY

For information on the Group Cancellation Policy, please contact the Quest Property direct.