

Quest Williamstown

Property Contact Details

Street Address:	1 Syme Street, Williamstown Vic 3016
Postal Address:	As Above
Telephone:	61 – (0)3 9393 5300
Facsimile:	61 – (0)3 9393 5350
Email:	questwilliamstown@questapartments.com.au
AAA Rating:	4 Star
Property Website:	www.questwilliamstown.com.au
GDS:	QG - chain code

Services

Reception Hours:	7am – 9pm Monday – Friday 8am – 9pm Saturday – Sunday
Check In:	from 2.00pm
Check Out:	to 10.00am

Daily room servicing (ex Sundays & Public Holidays)

Pantry shopping service

Breakfast options

Restaurant chargeback & Restaurant on-site

Valet dry cleaning service

Baby sitting booking service

Business administration services

DVD hire

Room Facilities & Features

Separate Living and Dining areas (excluding Studios)
Fully equipped Kitchens and Laundry facilities in all rooms types (excluding Studios)

Studios offer Kitchenettes with stove and microwave

Stylish furnishings

Some apartments feature balconies

Apartment controlled reverse cycle air-conditioning

Work Desk

Direct dial Telephones with Voicemail

TV with DVD player

Foxtel

Broadband & Wireless Internet access

Property Features

Complimentary onsite secure car parking

Conference Facilities & Function Room on-site

Lift access to all floors

Guest Laundry

Internet Kiosk

Bedding Configurations

2 bedroom apt	2	Studio room	3
1 x Queen & 1 x King split		1 x Queen Bed	
2 bedroom exec apt	5	1 Bedroom Apt	27
1 x King Split & 2 x singles		1 x Queen Bed	
2 bedroom apt	3		
2 x Queen Beds			
Total	10	Total	30

Places of Interest

Attraction	Distance
HMAS Castlemaine & Maritime Museum	50 mts
Royal Yacht Club of Victoria	50 mts
Titanic Theatre Restaurant	400 mts
Science Works & Planetarium	3 kms
Flemington Racecourse & Showgrounds	9 kms
Heritage Coach Tours	25 mts
Restaurants/Cafes/Shopping – Nelson Place Precinct	50 mts

Transport

Domestic and International airport	21 kms
Local train station	400 mts
Local bus terminal	100 mts
Ferry – Southgate – St Kilda	50 mts

Location Map



Your perfect travel companion.

All information correct at the time of completion, subject to change.

Quest Extended Stay Enquiries: 1800 232 384

Quest Central Reservations: 1800 334 033

QUEST BOOKING TERMS AND CONDITIONS

- **ALL BOOKINGS.** are held in good faith to the arrival and departure date listed in this reservation, at the rate specified. To confirm reservations, either current valid credit card details are required, or a deposit received equal to first night's accommodation 10 days prior to arrival. Variations to this may apply during peak periods at the property's discretion.
- **UPON ARRIVAL.** each guest will be required to sign a standard Quest registration form, and accept the terms and conditions therein of his/her stay.
- A Minimum deposit of 50% must be made at the time of confirmation. Deposits are non-refundable as per the cancellation policy.
- **PAYMENT OF RESERVATION.** any Quest property accepts all major credit cards, however may vary from property so please check at reception. On arrival a pre-authorisation of your credit card for your accommodation amount may be required.

If paying by Credit Card a surcharge of 1.5% will be charged to all credit cards. If paying in Cash, a room security bond will be required upon arrival. Although minimum of first night accommodation, this amount may vary from property to property, please check with reception.

Cheques are not accepted as payment for accommodation unless received, banked and cleared 10 days prior to arrival as a full pre-paid deposit.

- **QANTAS FREQUENT FLYER POINTS.** at Australian properties, QFF Members are awarded 3 points for every whole dollar charged to their account for accommodation only, on properties Published Rates and General Corporate Rates.

The following products and services are not eligible for QFF points:

- Accommodation that forms part of an inclusive tour purchase (package).
- Accommodation charged at the wholesale rate.
- Accommodation charged at Negotiated Corporate Rate or Government Rate
- Accommodation charged at heavily discounted rates, such as those found on Last Minute sites.
- Conference related expenses, seminars and banquets.
- Accommodation earning QClub Dollars.
- Accommodation redeemed using QClub Dollars.
- accommodation charged from a special QClub offer any services provided by a third party

Points can only be earned by 1 member per room/apartment and cannot be split between 2 or more members occupying the same room/apartment.

Members can claim points on a maximum of 3 rooms/apartments and a maximum 7 nights per stay applies.

QUEST CANCELLATION POLICY

- **CANCELLATION FEE.** of one night's accommodation will apply to any booking cancelled within 48 hours of arrival time. If no arrival time is specified, it is deemed by 10pm of that day. Any cancellation fee will automatically be charged to the credit card on the confirmation, or deducted from the reservation deposit.

Please note that any Quest property may alter these terms and conditions for specific bookings, and advise by return letter, the terms and conditions that will apply. (i.e. Group or Peak Period reservations)

QUEST GROUPS CANCELLATION POLICY

For information on the Group Cancellation Policy, please contact the Quest Property direct.

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