



## Property Contact Details

**Street Address** 137 Mountain Hwy  
Wantirna Victoria 3152  
**Postal Address** As above

**Telephone** 61-(0) 3 9801 6044  
**Facsimile** 61-(0) 3 9800 3550  
**Email** [questknox@questapartments.com.au](mailto:questknox@questapartments.com.au)  
**Reference (Melways)** Map: 63 Ref: E7  
**AAA Rating** 4 Star

## Reservations

**Phone** 1800 334 033 or As Above  
**Lexington** QUEST  
**E-mail** [questknox@questapartments.com.au](mailto:questknox@questapartments.com.au)  
**Internet Site** [www.questknox.com.au](http://www.questknox.com.au)

## Services

- Reception 7am – 11pm Mon-Sat, 7am-9pm Sun.  
Check in: from 2pm check out: to 10am
- Daily room servicing (ex Sun & public holidays)
- Pantry shopping
- Restaurant Breakfast 7 days or Breakfast packs
- On site Restaurant and Bar – 7 nights per week
- Courtesy transfer to work Monday - Friday
- Charge back at a selection of local restaurants
- Valet dry cleaning
- Secretarial Services

## Apartment Facilities & Features 51 Apts

- Separate bedroom in 1 & 2 Bedroom Apartments
- Foxtel in all apartments
- Living/dining area
- Kitchenette in Studio Apartments
- Full size oven/stove, dishwasher and microwave in most one & two bedroom apartments
- Fully equipped laundry – washer & dryer
- Apartment controlled reverse cycle air-conditioning
- Wireless / Dial up internet access
- Luxury Spa Suites
- Direct dial phones with voice mail
- Stylish furnishings
- Foxtel in all apartments
- Mini bar

## Property Features

- On Site Conference Venue (Seating up to 240)
- Complimentary On site parking
- Q Restaurant & Bar – 7 nights per week
- Outdoor Alfresco Area
- Access to Health & Fitness Centre - short 15 meter walk along garden path

## Bedding Configuration

### Studio Apartments (22)

Queen (11)  
Queen + single bed (4)  
King Split (7)

### Studio Spa Suites (5)

Queen

### One Bedroom Standard (20)

Queen + Double Sofa Bed (17)  
King Split + Sofa Bed (3)

### 2 Bedroom Apartments (4)

Queen + Twin + Sofa

**Total = 51**

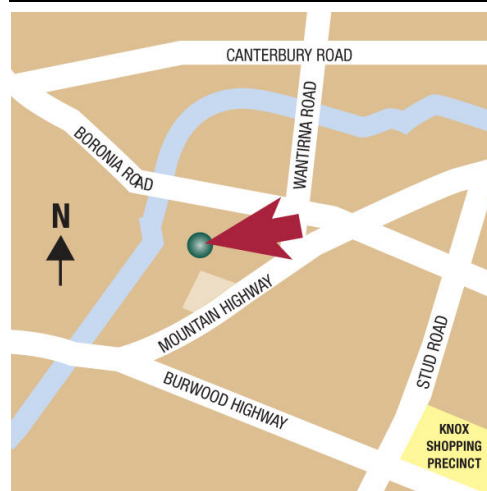
## Attractions

- |                                |         |
|--------------------------------|---------|
| • Melbourne CBD                | 26 kms  |
| • Local Shops                  | 800 mts |
| • Public Golf Course           | 200 mts |
| • Golf Driving Range           | 300 mts |
| • Wantirna Tennis Courts       | 100 mts |
| • Major Shopping Centre – Knox | 1.5 kms |
| • Dandenong Ranges             | 5 kms   |
| • Puffing Billy                | 8 kms   |

## Transport

- |  |         |
|--|---------|
| • Melbourne Airport                    | 46 kms  |
| • Interstate Coach Terminal            | 30 kms  |
| • Local Bus Route –                    | 20 mtrs |
| • Interstate Rail Station (Spencer St) | 30 kms  |
| • Local Rail Station – Bayswater       | 1 km    |

## Location Map



## **QUEST BOOKING TERMS AND CONDITIONS**

- **ALL BOOKINGS.** are held in good faith to the arrival and departure date listed in this reservation, at the rate specified. To confirm reservations, either current valid credit card details are required, or a deposit received equal to first night's accommodation 10 days prior to arrival. Variations to this may apply during peak periods at the property's discretion.
- **UPON ARRIVAL.** each guest will be required to sign a standard Quest registration form, and accept the terms and conditions therein of his/her stay.
- A Minimum deposit of 50% must be made at the time of confirmation. Deposits are non-refundable as per the cancellation policy.
- **PAYMENT OF RESERVATION.** any Quest property accepts all major credit cards, however may vary from property so please check at reception. On arrival a pre-authorisation of your credit card for your accommodation amount may be required.

If paying by Credit Card a surcharge of 1.5% will be charged to all credit cards. If paying in Cash, a room security bond will be required upon arrival. Although minimum of first night accommodation, this amount may vary from property to property, please check with reception.

Cheques are not accepted as payment for accommodation unless received, banked and cleared 10 days prior to arrival as a full pre-paid deposit.

- **QANTAS FREQUENT FLYER POINTS.** at Australian properties, QFF Members are awarded 3 points for every whole dollar charged to their account for accommodation only, on properties Published Rates and General Corporate Rates.

The following products and services are not eligible for QFF points:

- Accommodation that forms part of an inclusive tour purchase (package).
- Accommodation charged at the wholesale rate.
- Accommodation charged at Negotiated Corporate Rate or Government Rate
- Accommodation charged at heavily discounted rates, such as those found on Last Minute sites.
- Conference related expenses, seminars and banquets.
- Accommodation earning QClub Dollars.
- Accommodation redeemed using QClub Dollars.
- accommodation charged from a special QClub offer any services provided by a third party

Points can only be earned by 1 member per room/apartment and cannot be split between 2 or more members occupying the same room/apartment.

Members can claim points on a maximum of 3 rooms/apartments and a maximum 7 nights per stay applies.

## **QUEST CANCELLATION POLICY**

- **CANCELLATION FEE.** of one night's accommodation will apply to any booking cancelled within 48 hours of arrival time. If no arrival time is specified, it is deemed by 10pm of that day. Any cancellation fee will automatically be charged to the credit card on the confirmation, or deducted from the reservation deposit.

Please note that any Quest property may alter these terms and conditions for specific bookings, and advise by return letter, the terms and conditions that will apply. (i.e. Group or Peak Period reservations)

## **QUEST GROUPS CANCELLATION POLICY**

For information on the Group Cancellation Policy, please contact the Quest Property direct.