

Quest East St.Kilda

Property Contact Details

Street Address:	441 Inkerman Street East St Kilda Victoria 3183
Postal Address:	As Above
Telephone:	61 – (0)3 9526 3888
Facsimile:	61 – (0)3 9525 9691
Email:	questeaststkilda@questapartments.com.au
AAA Rating:	4 Star
Property Website:	www.questeaststkilda.com.au

Reservations

Direct:	As Above
Quest Central Reservations:	1800 334 033
Email:	qrc@questapartments.com.au
Quest Extended Stay Enquiries:	1800 232 384
Email:	esd@questapartments.com.au
GDS Code	QG

Check-In Information and Requirements

Reception Hours:	Monday to Friday 7.00am-11.00pm Saturday to Sunday 7.00am-11.00pm
Check In:	from 2.00pm
Check Out:	to 10.00am

- Car parking – Complimentary onsite
- Pre-authorization or cash bond may be required
- Photo ID may be required
- Deposit may be required

Property Features

- Conference Facilities
- Complimentary On Site Parking
- Situated on 2 acres of Landscaped Gardens
- Large Indoor Heated Pool & Spa

Property Services

- Daily room servicing (ex Sundays & Public Holidays)
- Pantry shopping service
- Breakfast options including Breakfast Packs
- Local restaurant chargeback
- Valet dry cleaning service
- Baby sitting booking service
- Business administration services
- Kosher Rooms and Food available on request

Apartment Types

- Suite
 - Executive Spa Suite
 - One Bedroom Apartment
 - Two Bedroom Townhouse
 - Three Bedroom Townhouse
- Total number of apartments** **46**

Apartment Facilities & Features

- Fully Equipped Kitchen (Apts & Townhouses only)
- Tea/Coffee Making Facilities with 100ltr Fridge (Suites)
- Separate Living and Dining Areas (Apts & Townhouses only)
- Individually controlled Heating and Cooling
- Direct Dial Telephones with Voice Mail
- Foxtel selected channels
- DVD Player
- Ironing Facilities
- Corner Spa (Executive Spa Suite only)
- Executive Desk
- Master Bedroom with Ensuite (Townhouses only)
- Private Garage and Courtyard (Townhouses only)
- Fully Equipped Laundry (Townhouses only)

Places of Interest

Attraction	Distance
Local Shops	500 mtrs
Jewish Museum of Australia	2 kms
Major Shopping Area (Chapel Street)	3 kms
Albert Park Grand Prix Circuit	4 kms
Albert Park Golf Course/Driving Range	4 kms
St Kilda Beach	4 kms
Caulfield Race Course	4 kms
Victorian Arts Centre	5 kms
Melbourne Cricket Ground (MCG)	6 kms
Melbourne & Olympic Parks	6 kms

Transport

Melbourne Airport	24 kms
Interstate Coach Terminal	8 kms
Interstate Rail Station (Spencer St)	7 kms
Local Rail Station – Balaclava	1 km

Location Map



Your perfect travel companion.

QUEST BOOKING TERMS AND CONDITIONS

- **ALL BOOKINGS.** are held in good faith to the arrival and departure date listed in this reservation, at the rate specified. To confirm reservations, either current valid credit card details are required, or a deposit received equal to first night's accommodation 10 days prior to arrival. Variations to this may apply during peak periods at the property's discretion.
- **UPON ARRIVAL.** each guest will be required to sign a standard Quest registration form, and accept the terms and conditions therein of his/her stay.
- A Minimum deposit of 50% must be made at the time of confirmation. Deposits are non-refundable as per the cancellation policy.
- **PAYMENT OF RESERVATION.** any Quest property accepts all major credit cards, however may vary from property so please check at reception. On arrival a pre-authorisation of your credit card for your accommodation amount may be required.

If paying by Credit Card a surcharge of 1.5% will be charged to all credit cards. If paying in Cash, a room security bond will be required upon arrival. Although minimum of first night accommodation, this amount may vary from property to property, please check with reception.

Cheques are not accepted as payment for accommodation unless received, banked and cleared 10 days prior to arrival as a full pre-paid deposit.

- **QANTAS FREQUENT FLYER POINTS.** at Australian properties, QFF Members are awarded 3 points for every whole dollar charged to their account for accommodation only, on properties Published Rates and General Corporate Rates.

The following products and services are not eligible for QFF points:

- Accommodation that forms part of an inclusive tour purchase (package).
- Accommodation charged at the wholesale rate.
- Accommodation charged at Negotiated Corporate Rate or Government Rate
- Accommodation charged at heavily discounted rates, such as those found on Last Minute sites.
- Conference related expenses, seminars and banquets.
- Accommodation earning QClub Dollars.
- Accommodation redeemed using QClub Dollars.
- accommodation charged from a special QClub offer any services provided by a third party

Points can only be earned by 1 member per room/apartment and cannot be split between 2 or more members occupying the same room/apartment.

Members can claim points on a maximum of 3 rooms/apartments and a maximum 7 nights per stay applies.

QUEST CANCELLATION POLICY

- **CANCELLATION FEE.** of one night's accommodation will apply to any booking cancelled within 48 hours of arrival time. If no arrival time is specified, it is deemed by 10pm of that day. Any cancellation fee will automatically be charged to the credit card on the confirmation, or deducted from the reservation deposit.

Please note that any Quest property may alter these terms and conditions for specific bookings, and advise by return letter, the terms and conditions that will apply. (i.e. Group or Peak Period reservations)

QUEST GROUPS CANCELLATION POLICY

For information on the Group Cancellation Policy, please contact the Quest Property direct.