

Quest Prahran

Property Contact Details

Street Address:	9 Balmoral Street South Yarra VIC. 3141
Postal Address:	As Above
Telephone:	61 – (0)3 9823 8888
Facsimile:	61 – (0)3 9823 8899
Email:	questprahran@questapartments.com.au
AAA Rating:	4 Star
Property Website:	www.questprahran.com.au

Reservations

Direct:	As Above
Quest Central Reservations:	1800 334 033
Email:	qrc@questapartments.com.au
Quest Extended Stay Enquiries:	1800 232 384
Email:	esd@questapartments.com.au

Check-In Information and Requirements

Reception Hours:	7am – 10pm Monday – Friday 8am – 11pm Saturday 9am – 9pm Sunday
Check In:	from 2.00pm
Check Out:	to 10.00am

Pre-authorisation or cash bond required

Photo ID required

Deposit required

Property Features

- Onsite car parking
- Conference facilities
- 24 hour onsite reception
- Alfresco Area

Property Services

- Daily room servicing (ex Sundays & Public Holidays)
- Pantry shopping service
- Breakfast options including Breakfast Packs
- Local restaurant chargeback
- Valet dry cleaning service
- Baby sitting booking service
- Business administration services
- Chauffeured vehicle service (charges apply)

Apartment Types

- 1 Bedroom Apartment
- 2 Bedroom Apartment
- 3 Bedroom Apartment

Total number of apartments 40

Apartment Facilities & Features

- Separate Living and Dining areas
- Fully equipped Kitchens and Laundry facilities in all rooms types
- Stylish furnishings
- Majority of apartments feature a balcony
- Apartment controlled reverse cycle air-conditioning
- Work Desk
- Direct dial Telephones
- Flatscreen TV
- Austar/Foxtel
- Broadband Internet access

Points of Reference

Melbourne CBD	5km	Crown Casino	5km
Chapel Street	100m	Albert Park Lake	2km

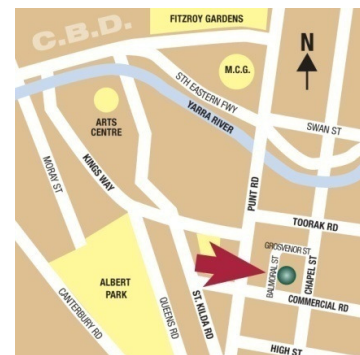
Places of Interest

Attraction	Distance
Prahran Market	50m
St. Kilda Road Business District	1km
Alfred Hospital	500m
Cabrini Hospital	4km
Avenue Hospital	1.5km
MCG – Melbourne Cricket Ground	4km
Royal Botanic Gardens	2km
Local Supermarket – Safeway and Coles	350m
Local Pool – Prahran Aquatic Centre	700m
Southbank	5km
Melbourne Sports & Aquatic Centre	2.5km

Transport

Melbourne International Airport	28km
Local Train Station - Prahran	450m
Interstate Railway Terminal (Southern Cross)	4.5km
Local bus terminal	150m
Tram Stop – Route #72	60m

Location Map



Your perfect travel companion.

QUEST BOOKING TERMS AND CONDITIONS

- **ALL BOOKINGS.** are held in good faith to the arrival and departure date listed in this reservation, at the rate specified. To confirm reservations, either current valid credit card details are required, or a deposit received equal to first night's accommodation 10 days prior to arrival. Variations to this may apply during peak periods at the property's discretion.
- **UPON ARRIVAL.** each guest will be required to sign a standard Quest registration form, and accept the terms and conditions therein of his/her stay.
- A Minimum deposit of 50% must be made at the time of confirmation. Deposits are non-refundable as per the cancellation policy.
- **PAYMENT OF RESERVATION.** any Quest property accepts all major credit cards, however may vary from property so please check at reception. On arrival a pre-authorisation of your credit card for your accommodation amount may be required.

If paying by Credit Card a surcharge of 1.5% will be charged to all credit cards. If paying in Cash, a room security bond will be required upon arrival. Although minimum of first night accommodation, this amount may vary from property to property, please check with reception.

Cheques are not accepted as payment for accommodation unless received, banked and cleared 10 days prior to arrival as a full pre-paid deposit.

- **QANTAS FREQUENT FLYER POINTS.** at Australian properties, QFF Members are awarded 3 points for every whole dollar charged to their account for accommodation only, on properties Published Rates and General Corporate Rates.

The following products and services are not eligible for QFF points:

- Accommodation that forms part of an inclusive tour purchase (package).
- Accommodation charged at the wholesale rate.
- Accommodation charged at Negotiated Corporate Rate or Government Rate
- Accommodation charged at heavily discounted rates, such as those found on Last Minute sites.
- Conference related expenses, seminars and banquets.
- Accommodation earning QClub Dollars.
- Accommodation redeemed using QClub Dollars.
- accommodation charged from a special QClub offer any services provided by a third party

Points can only be earned by 1 member per room/apartment and cannot be split between 2 or more members occupying the same room/apartment.

Members can claim points on a maximum of 3 rooms/apartments and a maximum 7 nights per stay applies.

QUEST CANCELLATION POLICY

- **CANCELLATION FEE.** of one night's accommodation will apply to any booking cancelled within 48 hours of arrival time. If no arrival time is specified, it is deemed by 10pm of that day. Any cancellation fee will automatically be charged to the credit card on the confirmation, or deducted from the reservation deposit.

Please note that any Quest property may alter these terms and conditions for specific bookings, and advise by return letter, the terms and conditions that will apply. (i.e. Group or Peak Period reservations)

QUEST GROUPS CANCELLATION POLICY

For information on the Group Cancellation Policy, please contact the Quest Property direct.