

# Quest Moonee Valley



## Property Contact Details

Street Address:	Cnr McPherson & Coats Street Moonee Valley, VIC 3039
Postal Address:	As Above
Telephone:	61 – (0)3 8325 9500
Facsimile:	61 – (0)3 8325 9599
Email:	<a href="mailto:questmooneevalley@questapartments.com.au">questmooneevalley@questapartments.com.au</a>
AAA Rating:	4.5 Star
Property Website:	<a href="http://www.questmooneevalley.com.au">www.questmooneevalley.com.au</a>

## Reservations

Direct	As Above
Quest Reservation Centre	1800 334 033
Email:	<a href="mailto:qrc@questapartments.com.au">qrc@questapartments.com.au</a>
Internet Site:	<a href="http://www.questapartments.com.au">www.questapartments.com.au</a>
TravelCLICK	QG

## Services

Reception Hours:	7am – 11pm Seven Days
Check In:	from 2.00pm
Check Out:	to 10.00am

Daily Room Servicing (ex Sundays & Public Holidays)

Pantry Shopping Service

Breakfast Options including Breakfast Packs

Charge Back at a selection of local restaurants

Valet Dry Cleaning Service

Baby Sitting Booking Service

Business Administration Services

## Room Facilities & Features 42 Apartments

- Separate Living and Dining areas
- Fully equipped Kitchens and Laundry facilities in all rooms types (excluding Studios)
- Studios offer Kitchenettes with stove and microwave
- Stylish furnishings
- Apartment controlled reverse cycle air-conditioning
- Iron & Ironing Board
- Direct dial Telephones with Voicemail
- Separate fax/modem line in each apartment
- Foxtel
- Broadband Internet access
- Balconies (excluding studios)
- DVD Player & Stereo

## Property Features

- Onsite secure car parking
- Conference facilities
- Outdoor swimming pool
- Guest Laundry
- Access rooms available
- BBQ area

## Bedding Configurations

Twin Key Mix		Fully Opened Mix	
<b>1 Bedroom Apt</b>	<b>3</b>	<b>Studio Room</b>	<b>19</b>
King or Queen		King or Queen	
<b>2 Bedroom Apt</b>	<b>33</b>	<b>1 Bedroom Apt</b>	<b>16</b>
King + King Split or Queen Or Queen + Queen		King or Queen	
<b>3 Bedroom Apt</b>	<b>6</b>	<b>2 Bedroom Apt</b>	<b>26</b>
		King + King Split or Queen Or Queen + Queen	
<b>Total</b>		<b>Total</b>	<b>61</b>

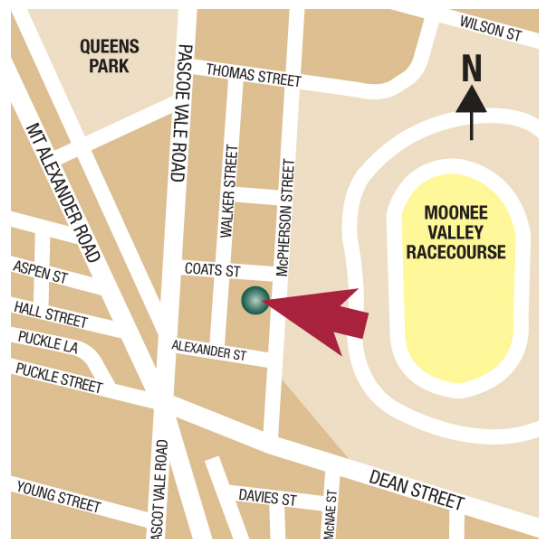
## Places of Interest

Attraction	Distance
Moonee Valley Racecourse	100m
Moonee Ponds Business Precinct	500m
Puckle Street precinct	500m
Clocktower Centre – Performing Arts	500m
Melbourne Airport	19km
Flemington Racecourse	3km
Windy Hill – Essendon Football Club	3km
Highpoint Shopping Centre	5km
Melbourne CBD	8km

## Transport

Tram Stop	250m
Train Station	500m
Melbourne International/Domestic Airport	19km

## Location Map



Your perfect travel companion.

## Quest Moonee Valley

### QUEST BOOKING TERMS AND CONDITIONS

- **ALL BOOKINGS.** are held in good faith to the arrival and departure date listed in this reservation, at the rate specified. To confirm reservations, either current valid credit card details are required, or a deposit received equal to first night's accommodation 10 days prior to arrival. Variations to this may apply during peak periods at the property's discretion.
- **UPON ARRIVAL.** each guest will be required to sign a standard Quest registration form, and accept the terms and conditions therein of his/her stay.
- A Minimum deposit of 50% must be made at the time of confirmation. Deposits are non-refundable as per the cancellation policy.
- **PAYMENT OF RESERVATION.** any Quest property accepts all major credit cards, however may vary from property so please check at reception. On arrival a pre-authorisation of your credit card for your accommodation amount may be required.

If paying by Credit Card a surcharge of 1.5% will be charged to all credit cards. If paying in Cash, a room security bond will be required upon arrival. Although minimum of first night accommodation, this amount may vary from property to property, please check with reception.

Cheques are not accepted as payment for accommodation unless received, banked and cleared 10 days prior to arrival as a full pre-paid deposit.

- **QANTAS FREQUENT FLYER POINTS.** at Australian properties, QFF Members are awarded 3 points for every whole dollar charged to their account for accommodation only, on properties Published Rates and General Corporate Rates.

The following products and services are not eligible for QFF points:

- Accommodation that forms part of an inclusive tour purchase (package).
- Accommodation charged at the wholesale rate.
- Accommodation charged at Negotiated Corporate Rate or Government Rate
- Accommodation charged at heavily discounted rates, such as those found on Last Minute sites.
- Conference related expenses, seminars and banquets.
- Accommodation earning QClub Dollars.
- Accommodation redeemed using QClub Dollars.
- accommodation charged from a special QClub offer any services provided by a third party

Points can only be earned by 1 member per room/apartment and cannot be split between 2 or more members occupying the same room/apartment.

Members can claim points on a maximum of 3 rooms/apartments and a maximum 7 nights per stay applies.



### QUEST CANCELLATION POLICY

- **CANCELLATION FEE.** of one night's accommodation will apply to any booking cancelled within 48 hours of arrival time. If no arrival time is specified, it is deemed by 10pm of that day. Any cancellation fee will automatically be charged to the credit card on the confirmation, or deducted from the reservation deposit.

Please note that any Quest property may alter these terms and conditions for specific bookings, and advise by return letter, the terms and conditions that will apply. (i.e. Group or Peak Period reservations)

### QUEST GROUPS CANCELLATION POLICY

For information on the Group Cancellation Policy, please contact the Quest Property direct.

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