

## Quest Glen Waverley

### Property Contact Details

Street Address:	353-361 Springvale Road Glen Waverley VIC 3150
Postal Address:	As Above
Telephone:	61 – (0)3 9239 2900
Facsimile:	61 – (0)3 9239 2999
Email:	<a href="mailto:questglenwaverley@questapartments.com.au">questglenwaverley@questapartments.com.au</a>
AAA Rating:	4.5 Star & Green star accreditation
Property Website:	<a href="http://www.questglenwaverley.com.au">www.questglenwaverley.com.au</a>

### Reservations

Direct:	61- (0)3 9239 2900
Email:	<a href="mailto:questglenwaverley@questapartments.com.au">questglenwaverley@questapartments.com.au</a>

### Check-In Information and Requirements

Reception Hours:	7.00am until 11.00pm, 7 Days
Check In:	from 2.00pm
Check Out:	to 10.00am

Car parking	\$10 per night
Pre-authorization or cash bond may be required	
Photo ID may be required	
Deposit may be required	

### Property Features

Conference facilities
On site gymnasium and sauna
Terraced BBQ area
24 hour on site management
Secure, undercover parking

### Property Services

Daily room servicing (ex Sundays & Public Holidays)
Pantry shopping service
Breakfast options including Breakfast Packs
Local restaurant chargeback & delivery service
Valet dry cleaning service
Baby sitting booking service
Business administration services
Fully licensed

### Apartment Types

Studio room	22
1 Bedroom Apartment	28
2 Bedroom Apartment	12
3 Bedroom Apartment	4
<b>Total number of apartments</b>	<b>66</b>

### Apartment Facilities & Features

Separate Living and Dining areas (excluding Studios)
Fully equipped Kitchens and Laundry facilities in all rooms types
Studios offer Kitchenettes with stove and microwave
Stylish furnishings
Some apartments feature a balcony or courtyard
Apartment controlled reverse cycle air-conditioning
Austar/Foxtel
Broadband Internet access
Work Desk with I-Pod dock
Direct dial Telephones with Voicemail
TV with DVD player

### Points of Reference

Melbourne CBD	22km
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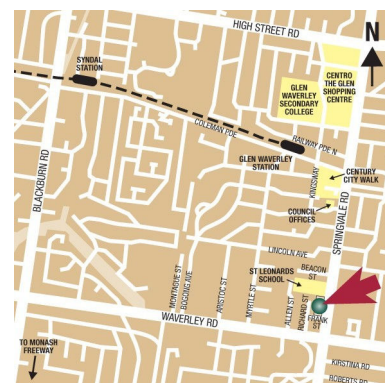
### Places of Interest

Attraction	Distance
The Glen Shopping Centre	500m
Century City Cinema Complex	500m
Kingsway Restaurant Precinct	400m
Monash Aquatic Centre	300m
Jells Park	1km

### Transport

Domestic and International airport	52km
Glen Waverley train station	1km
Glen Waverley bus stop	20m

### Location Map



Your perfect travel companion.

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### QUEST BOOKING TERMS AND CONDITIONS

- **ALL BOOKINGS.** are held in good faith to the arrival and departure date listed in this reservation, at the rate specified. To confirm reservations, either current valid credit card details are required, or a deposit received equal to first night's accommodation 10 days prior to arrival. Variations to this may apply during peak periods at the property's discretion.
- **UPON ARRIVAL.** each guest will be required to sign a standard Quest registration form, and accept the terms and conditions therein of his/her stay.
- A Minimum deposit of 50% must be made at the time of confirmation. Deposits are non-refundable as per the cancellation policy.
- **PAYMENT OF RESERVATION.** any Quest property accepts all major credit cards, however may vary from property so please check at reception. On arrival a pre-authorisation of your credit card for your accommodation amount may be required.

If paying by Credit Card a surcharge of 1.5% will be charged to all credit cards. If paying in Cash, a room security bond will be required upon arrival. Although minimum of first night accommodation, this amount may vary from property to property, please check with reception.

Cheques are not accepted as payment for accommodation unless received, banked and cleared 10 days prior to arrival as a full pre-paid deposit.

- **QANTAS FREQUENT FLYER POINTS.** at Australian properties, QFF Members are awarded 3 points for every whole dollar charged to their account for accommodation only, on properties Published Rates and General Corporate Rates.

The following products and services are not eligible for QFF points:

- Accommodation that forms part of an inclusive tour purchase (package).
- Accommodation charged at the wholesale rate.
- Accommodation charged at Negotiated Corporate Rate or Government Rate
- Accommodation charged at heavily discounted rates, such as those found on Last Minute sites.
- Conference related expenses, seminars and banquets.
- Accommodation earning QClub Dollars.
- Accommodation redeemed using QClub Dollars.
- accommodation charged from a special QClub offer any services provided by a third party

Points can only be earned by 1 member per room/apartment and cannot be split between 2 or more members occupying the same room/apartment.

Members can claim points on a maximum of 3 rooms/apartments and a maximum 7 nights per stay applies.

### QUEST CANCELLATION POLICY

- **CANCELLATION FEE.** of one night's accommodation will apply to any booking cancelled within 48 hours of arrival time. If no arrival time is specified, it is deemed by 10pm of that day. Any cancellation fee will automatically be charged to the credit card on the confirmation, or deducted from the reservation deposit.

Please note that any Quest property may alter these terms and conditions for specific bookings, and advise by return letter, the terms and conditions that will apply. (i.e. Group or Peak Period reservations)

### QUEST GROUPS CANCELLATION POLICY

For information on the Group Cancellation Policy, please contact the Quest Property direct.

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