

Quest Flemington

Property Contact Details

Street Address:	600 Epsom Road Flemington VIC 3031
Postal Address:	As Above
Telephone:	61 – (0)3 9371 2200
Facsimile:	61 – (0)3 9371 2299
Email:	questflemington@questapartments.com.au
AAA Rating:	4.5 Star accreditation
Property Website:	www.questflemington.com.au

Reservations

Direct:	61-(0)3-9371 2200
Quest Central Reservations:	1800 334 044
Email:	qrc@questapartments.com.au
Quest Extended Stay Enquiries:	1800 232 384
Email:	esd@questapartments.com.au

Check-In Information and Requirements

Reception Hours:	7am-11pm (Mon-Sat) 9am-7pm (Sun)
Check In:	from 2.00pm
Check Out:	to 10.00am

Car parking Free of Charge

Pre-authorisation or cash bond may be required

Photo ID may be required

Deposit may be required

Property Features

Conference and meeting facilities

BBQ Area, Swimming Pool and Tennis court

Quiet Garden Setting

Property Services

Daily room servicing (ex Sundays & Public Holidays)

Pantry shopping service

Breakfast options including Breakfast Packs

Local restaurant chargeback

Valet dry cleaning service

Baby sitting booking service

Business administration services

Chauffeured vehicle service (charges apply)

Apartment Types

- 1 Bedroom Apartment
- 2 Bedroom/ 2 Bathroom Apartments
- 3 Bedroom/ 2 Bathroom Apartments

Total number of apartments

48

Apartment Facilities & Features

Fully equipped Kitchens and Laundry facilities in all rooms

Separate kitchen, Living and Dining areas

2 x LCD TV's 106cm & 51cm and DVD player

Electronic Room safes

All apartments feature a balcony or courtyard

Apartment controlled reverse cycle air-conditioning

Foxtel/Skyracing Satellite TV

Broadband Internet access (Cable and WIFI)

Stereo HIFI with USB,MP3 and IPOD Dock

Direct dial Telephones with Voicemail

Secure Car Park

Points of Reference

Melbourne CBD	3km	South Wharf	5km
Southbank	4km	Port Melbourne	4.5km

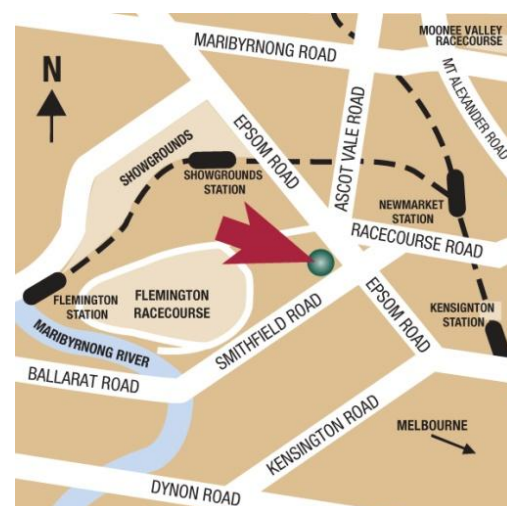
Places of Interest

Attraction	Distance
Flemington Racecourse	200m
Melbourne Showground	1km
Melbourne CBD	3km
Melbourne Zoo	2km
Moonee Valley Racecourse	2km
State Hockey/Netball centre	2km
High Point Shopping centre	4km

Transport

Domestic and International airport	10km
Newmarket train station	400m
No.57 City tram terminal	50m

Location Map



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QUEST BOOKING TERMS AND CONDITIONS

- **ALL BOOKINGS.** are held in good faith to the arrival and departure date listed in this reservation, at the rate specified. To confirm reservations, either current valid credit card details are required, or a deposit received equal to first night's accommodation 10 days prior to arrival. Variations to this may apply during peak periods at the property's discretion.
- **UPON ARRIVAL.** each guest will be required to sign a standard Quest registration form, and accept the terms and conditions therein of his/her stay.
- A Minimum deposit of 50% must be made at the time of confirmation. Deposits are non-refundable as per the cancellation policy.
- **PAYMENT OF RESERVATION.** any Quest property accepts all major credit cards, however may vary from property so please check at reception. On arrival a pre-authorisation of your credit card for your accommodation amount may be required.

If paying by Credit Card a surcharge of 1.5% will be charged to all credit cards. If paying in Cash, a room security bond will be required upon arrival. Although minimum of first night accommodation, this amount may vary from property to property, please check with reception.

Cheques are not accepted as payment for accommodation unless received, banked and cleared 10 days prior to arrival as a full pre-paid deposit.

- **QANTAS FREQUENT FLYER POINTS.** at Australian properties, QFF Members are awarded 3 points for every whole dollar charged to their account for accommodation only, on properties Published Rates and General Corporate Rates.

The following products and services are not eligible for QFF points:

- Accommodation that forms part of an inclusive tour purchase (package).
- Accommodation charged at the wholesale rate.
- Accommodation charged at Negotiated Corporate Rate or Government Rate
- Accommodation charged at heavily discounted rates, such as those found on Last Minute sites.
- Conference related expenses, seminars and banquets.
- Accommodation earning QClub Dollars.
- Accommodation redeemed using QClub Dollars.
- accommodation charged from a special QClub offer any services provided by a third party

Points can only be earned by 1 member per room/apartment and cannot be split between 2 or more members occupying the same room/apartment.

Members can claim points on a maximum of 3 rooms/apartments and a maximum 7 nights per stay applies.


QUEST CANCELLATION POLICY

- **CANCELLATION FEE.** of one night's accommodation will apply to any booking cancelled within 48 hours of arrival time. If no arrival time is specified, it is deemed by 10pm of that day. Any cancellation fee will automatically be charged to the credit card on the confirmation, or deducted from the reservation deposit.

Please note that any Quest property may alter these terms and conditions for specific bookings, and advise by return letter, the terms and conditions that will apply. (i.e. Group or Peak Period reservations)

QUEST GROUPS CANCELLATION POLICY

For information on the Group Cancellation Policy, please contact the Quest Property direct.



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