

Quest Frankston

Property Contact Details

Street Address:	377 Nepean Highway Frankston VIC 3199
Postal Address:	As Above
Telephone:	61 – (0)3 8796 1000
Facsimile:	61 – (0)3 8796 1199
Email:	questfrankston@questapartments.com.au
AAA Rating:	4.5 Star & Green star accreditation
Property Website:	www.questfrankston.com.au

Reservations

Direct:	As Above
Quest Central Reservations:	1800 334 033
Email:	qrc@questapartments.com.au
Quest Extended Stay Enquiries:	1800 232 384
Email:	esd@questapartments.com.au

Check-In Information and Requirements

Reception Hours:	7am – 11pm Monday – Friday 8am – 10pm Saturday – Sunday
Check In:	From 2.00pm
Check Out:	to 10.00am

Car parking onsite

Pre-authorisation or cash bond may be required

Photo ID may be required

Deposit may be required

Property Features

Meeting room facilities
Swimming pool & BBQ alfresco area
Located walking distance to restaurants, gym, shops, entertainment and the beach

Property Services

Daily room servicing (ex Sundays & Public Holidays)
Pantry shopping service
Breakfast options including Breakfast Packs
Local restaurant chargeback
Valet dry cleaning service
Baby sitting booking service
Business administration services
Chauffeured vehicle service (charges apply)

Apartment Types

Studio room
1 Bedroom Apartment
2 Bedroom Apartment
Access Apartment upon request

Total number of apartments

66

Apartment Facilities & Features

Separate Living and Dining areas (excluding Studios)
Fully equipped Kitchens and Laundry facilities in all rooms types (excluding Studios)
Studios offer Kitchenettes with stove and microwave
Stylish furnishings
Some apartments feature a balcony or courtyard (excluding Studios)
Apartment controlled reverse cycle air-conditioning
Foxtel
Broadband Internet access point
Work Desk
Direct dial Telephones with Voicemail
LCD TV with DVD player (excluding Studios)

Points of Reference

Melbourne CBD	54km	Carrum Downs	5km
Mornington	13km	Dandenong South	17km
Cranbourne	18km	Crib Point	30km

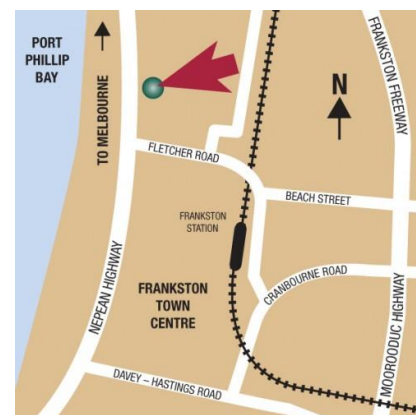
Places of Interest

Attraction	Distance
Frankston Beach	500m
Bayside Shopping Centre	500m
Monash University	2.6km
Golf courses	2km
Melbourne CBD	54km
Phillip Island	105m

Transport

Domestic and International airport	78km
Frankston train station & bus terminal	1km
Airport shuttle stop	50m

Location Map



Your perfect travel companion.

Quest Frankston

QUEST BOOKING TERMS AND CONDITIONS

- **ALL BOOKINGS.** are held in good faith to the arrival and departure date listed in this reservation, at the rate specified. To confirm reservations, a current valid credit card is to be provided at time of booking to deduct security deposit equal to first night's accommodation of each room booked. Variations to this may apply during peak periods at the property's discretion. Please refer to group policy when bookings for 16 guests or 5 apartments plus
- A Minimum deposit of the first night accommodation charge must be made at the time of confirmation by credit card. If the guest does not have a credit card, the reservation is held until day of arrival with confirmation of guest due by 12 noon to continue to secure apartment.
- **UPON ARRIVAL.** each guest will be required to sign a standard Quest registration form, and accept the terms and conditions therein of his/her stay. The signatory access liability, terms and conditions of staying in the apartment and at Quest Frankston on behalf of the other guests sharing (unless each guest signs and provides credit card details). Photo id and full payment may be required.
- **PAYMENT OF RESERVATION.** Quest Frankston accepts all major credit cards. On arrival a pre-authorisation of your credit card for your accommodation amount may be required. Photo id or full payment may be required. Quest Frankston proudly offers no surcharges for payments made by any credit card.

If a third party credit card is used, a credit authority form will be sent to be returned 48 hours prior to arrival date to authorize guarantee or usage.

Quest Frankston has no surcharges for payments made by credit card. If paying in Cash, a room security bond will be required upon arrival with the full accommodation in full. Although minimum of first night accommodation, this amount may vary from property to property, please check with reception.

Cheques are not accepted as payment for accommodation unless received, banked and cleared 14 days prior to arrival as a full pre-paid deposit.

- **QANTAS FREQUENT FLYER POINTS.** at Australian properties, QFF Members are awarded 3 points for every whole dollar charged to their account for accommodation only, on properties Published Rates and General Corporate Rates.

The following products and services are not eligible for QFF points:

- Accommodation that forms part of an inclusive tour purchase (package).
- Accommodation charged at the wholesale rate.
- Accommodation charged at Negotiated Corporate Rate or Government Rate
- Accommodation charged at heavily discounted rates, such as those found on Last Minute sites.
- Conference related expenses, seminars and banquets.
- Accommodation earning QClub Dollars.
- Accommodation redeemed using QClub Dollars.
- accommodation charged from a special QClub offer any services provided by a third party

Points can only be earned by 1 member per room/apartment and cannot be split between 2 or more members occupying the same room/apartment.

Members can claim points on a maximum of 3 rooms/apartments and a maximum 7 nights per stay applies.

Please enquire with reception to see if your rate qualifies to claim Qantas Frequent Flyer points.

QUEST CANCELLATION POLICY

- **CANCELLATION FEE.** of one night's accommodation will apply to any booking cancelled within 48 hours of arrival time. If no arrival time is specified, it is deemed by 10pm of that day. Any cancellation fee will automatically be charged to the credit card on the confirmation, or deducted from the reservation deposit.

Please note that any Quest property may alter these terms and conditions for specific bookings, and advise by return letter, the terms and conditions that will apply. (i.e. Group or Peak Period reservations)

QUEST GROUPS CANCELLATION POLICY

For information on the Group Cancellation Policy, please contact the Quest Property direct.

TRAVELLING FOR BUSINESS?

For information regarding the benefits of setting up a corporate account, please contact Karen Watson by calling 0419 884 370 or email kwatson@questapartments.com.au.

Your perfect travel companion.