

# Quest on Doncaster



## Property Contact Details

Street Address:	855 Doncaster Road, Doncaster 3108
Postal Address:	As Above
Telephone:	61 – (0)3 8848 1600
Facsimile:	61 – (0)3 9840 1010
Email:	<a href="mailto:questondoncaster@questapartments.com.au">questondoncaster@questapartments.com.au</a>
AAA Rating:	3.5 Star & Green star accreditation
Property Website:	<a href="http://www.questondoncaster.com.au">www.questondoncaster.com.au</a>

## Reservations

Direct:	As Above
Quest Central Reservations:	1800 334 033
Email:	<a href="mailto:qrc@questapartments.com.au">qrc@questapartments.com.au</a>
Quest Extended Stay Enquiries:	1800 232 384
Email:	<a href="mailto:esd@questapartments.com.au">esd@questapartments.com.au</a>

## Services

Reception Hours:	7am – 11pm Monday – Saturday 8am – 8pm Sunday
Check In:	from 2.00pm
Check Out:	to 10.00am

- Daily room servicing (ex Sundays & Public Holidays)
- Pantry shopping service
- Breakfast options; Continental Buffet Breakfast
- Local restaurant chargeback
- Valet dry cleaning service
- Baby sitting booking service
- Business administration services

## Room Facilities & Features

- Separate Living and Dining areas (excluding Studios)
- Studios offer Kitchenettes with stove and microwave
- Stylish furnishings
- Apartments feature a communal balcony or courtyard
- Apartment controlled reverse cycle air-conditioning
- Direct dial Telephones
- HDTV with DVD player
- Broadband Internet access

## Property Features

- Quiet Peaceful surroundings in established gardens
- Complimentary Onsite car parking
- On Site Manager
- 3 Conference facilities catering for 4 to 100 delegates
- Healthy Hotel Accreditation
- Alfresco BBQ area

## Bedding Configurations

Studio	
1 bedroom apartment	
1 bedroom executive apartment	
2 bedroom apartment	
<b>Total</b>	<b>33</b>

## Points of Reference

Melbourne CBD	18kms	Box Hill CBD	5.5kms
Melbourne Park & MCG	14kms		

## Places of Interest

Attraction	Distance
Ruffey Lake Park	500m
Heide Museum of Modern Art	6 km
Montsalvat Art Centre	7km
Box Hill Hospital	5km
Westfield Doncaster Shoppingtown	2km
Aqualink Boxhill	4.5kms
Box Hill Institute of Tafe	4.1kms
Deakin University	7.3kms
Doncaster Municipal Gardens	1.7kms

## Transport

Melbourne Airport	39km
Box Hill Train Station	5kms
Local Bus Service - Service #907, Bus Stop number 4085 Service #279, Bus Stop number 4279	250m

## Location Map



Your perfect travel companion.

## Quest on Doncaster



### QUEST BOOKING TERMS AND CONDITIONS

- **ALL BOOKINGS.** are held in good faith to the arrival and departure date listed in this reservation, at the rate specified. To confirm reservations, either current valid credit card details are required, or a deposit received equal to first night's accommodation 10 days prior to arrival. Variations to this may apply during peak periods at the property's discretion.
- **UPON ARRIVAL.** each guest will be required to sign a standard Quest registration form, and accept the terms and conditions therein of his/her stay.
- A Minimum deposit of 50% must be made at the time of confirmation. Deposits are non-refundable as per the cancellation policy.
- **PAYMENT OF RESERVATION.** any Quest property accepts all major credit cards, however may vary from property so please check at reception. On arrival a pre-authorisation of your credit card for your accommodation amount may be required.

If paying by Credit Card a surcharge of 1.5% will be charged to all credit cards. If paying in Cash, a room security bond will be required upon arrival. Although minimum of first night accommodation, this amount may vary from property to property, please check with reception.

Cheques are not accepted as payment for accommodation unless received, banked and cleared 10 days prior to arrival as a full pre-paid deposit.

- **QANTAS FREQUENT FLYER POINTS.** at Australian properties, QFF Members are awarded 3 points for every whole dollar charged to their account for accommodation only, on properties Published Rates and General Corporate Rates.

The following products and services are not eligible for QFF points:

- Accommodation that forms part of an inclusive tour purchase (package).
- Accommodation charged at the wholesale rate.
- Accommodation charged at Negotiated Corporate Rate or Government Rate
- Accommodation charged at heavily discounted rates, such as those found on Last Minute sites.
- Conference related expenses, seminars and banquets.
- Accommodation earning QClub Dollars.
- Accommodation redeemed using QClub Dollars.
- accommodation charged from a special QClub offer any services provided by a third party

Points can only be earned by 1 member per room/apartment and cannot be split between 2 or more members occupying the same room/apartment.

Members can claim points on a maximum of 3 rooms/apartments and a maximum 7 nights per stay applies.

### QUEST CANCELLATION POLICY

- **CANCELLATION FEE.** of one night's accommodation will apply to any booking cancelled within 48 hours of arrival time. If no arrival time is specified, it is deemed by 10pm of that day. Any cancellation fee will automatically be charged to the credit card on the confirmation, or deducted from the reservation deposit.

Please note that any Quest property may alter these terms and conditions for specific bookings, and advise by return letter, the terms and conditions that will apply. (i.e. Group or Peak Period reservations)

### QUEST GROUPS CANCELLATION POLICY

For information on the Group Cancellation Policy, please contact the Quest Property direct.

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