

## Quest Brighton on the Bay

### Property Contact Details

Street Address:	250 Esplanade Brighton VIC 3186
Postal Address:	As Above
Telephone:	61 – (0)3 9591 5000
Facsimile:	61 – (0)3 9591 5006
Email:	questbrightononthebay@questapartments.com.au
AAA Rating:	4.5 Star & Green star accreditation
Property Website:	<a href="http://www.questbrightononthebay.com.au">www.questbrightononthebay.com.au</a>

### Reservations

Direct:	As Above
Quest Central Reservations:	1800 334 033
Email:	qrc@questapartments.com.au
Quest Extended Stay Enquiries:	1800 232 384
Email:	<a href="mailto:esd@questapartments.com.au">esd@questapartments.com.au</a>

### Check-In Information and Requirements

Reception Hours:	7am – 11pm
Check In:	from 2.00pm
Check Out:	to 10.00am

Car parking onsite & undercover – costs apply  
Pre-authorisation or cash bond may be required  
Photo ID may be required  
Deposit may be required

### Property Features

Conference facilities  
Onsite restaurant & bar  
Onsite Endota day spa  
Located opposite Brighton Yacht club

### Property Services

Daily room servicing (ex Sundays & Public Holidays)  
Pantry shopping service  
Breakfast options including Breakfast Packs  
Local restaurant chargeback  
Valet dry cleaning service  
Baby sitting booking service  
Business administration services

### Apartment Types

Studio room  
Executive Studio  
Suite  
Executive Suite

**Total number of apartments** 59

### Apartment Facilities & Features

Kitchenettes with microwave available in some rooms  
Some rooms feature a balcony or courtyard  
Stylish furnishings  
Minibar & Bar Fridge  
Apartment controlled reverse cycle air-conditioning  
Iron & Ironing Board  
Direct dial Telephones with Voicemail  
Separate fax/modem line in each apartment  
Foxtel Connection  
Broadband Internet access (Wireless also available)  
Tea & Coffee facilities

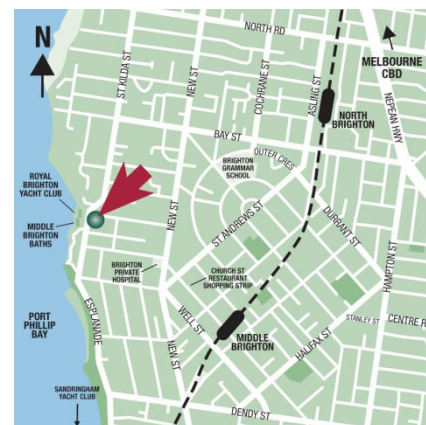
### Places of Interest

Attraction	Distance
Beach	50m
Middle Brighton Baths	200m
Cabribi Hospital	500m
Royal Brighton Yacht Club	1km
Sandringham Yacht Club	5km
St Kilda	5km
Moorabbin DFO	11km
Melbourne CBD	13km

### Transport

Middle Brighton Train Station	1km
Moorabbin Airport	16km
Melbourne Airport	37km
New Street Bus Stop	550m

### Location Map



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### QUEST BOOKING TERMS AND CONDITIONS

- **ALL BOOKINGS.** are held in good faith to the arrival and departure date listed in this reservation, at the rate specified. To confirm reservations, either current valid credit card details are required, or a deposit received equal to first night's accommodation 10 days prior to arrival. Variations to this may apply during peak periods at the property's discretion.
- **UPON ARRIVAL.** each guest will be required to sign a standard Quest registration form, and accept the terms and conditions therein of his/her stay.
- A Minimum deposit of 50% must be made at the time of confirmation. Deposits are non-refundable as per the cancellation policy.
- **PAYMENT OF RESERVATION.** any Quest property accepts all major credit cards, however may vary from property so please check at reception. On arrival a pre-authorisation of your credit card for your accommodation amount may be required.

If paying by Credit Card a surcharge of 1.5% will be charged to all credit cards. If paying in Cash, a room security bond will be required upon arrival. Although minimum of first night accommodation, this amount may vary from property to property, please check with reception.

Cheques are not accepted as payment for accommodation unless received, banked and cleared 10 days prior to arrival as a full pre-paid deposit.

- **QANTAS FREQUENT FLYER POINTS.** at Australian properties, QFF Members are awarded 3 points for every whole dollar charged to their account for accommodation only, on properties Published Rates and General Corporate Rates.

The following products and services are not eligible for QFF points:

- Accommodation that forms part of an inclusive tour purchase (package).
- Accommodation charged at the wholesale rate.
- Accommodation charged at Negotiated Corporate Rate or Government Rate
- Accommodation charged at heavily discounted rates, such as those found on Last Minute sites.
- Conference related expenses, seminars and banquets.
- Accommodation earning QClub Dollars.
- Accommodation redeemed using QClub Dollars.
- accommodation charged from a special QClub offer any services provided by a third party

Points can only be earned by 1 member per room/apartment and cannot be split between 2 or more members occupying the same room/apartment.

Members can claim points on a maximum of 3 rooms/apartments and a maximum 7 nights per stay applies.


### QUEST CANCELLATION POLICY

- **CANCELLATION FEE.** of one night's accommodation will apply to any booking cancelled within 48 hours of arrival time. If no arrival time is specified, it is deemed by 10pm of that day. Any cancellation fee will automatically be charged to the credit card on the confirmation, or deducted from the reservation deposit.

Please note that any Quest property may alter these terms and conditions for specific bookings, and advise by return letter, the terms and conditions that will apply. (i.e. Group or Peak Period reservations)

### QUEST GROUPS CANCELLATION POLICY

For information on the Group Cancellation Policy, please contact the Quest Property direct.



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