

## Quest South Melbourne

### Property Contact Details

Street	21 Park Street
Address:	South Melbourne VIC 3205
Postal	C/O Quest on Dorcas
Address:	8 Dorcas Street, Sth Melb. 3205
Telephone:	61 – (0)3 9698 1500
Facsimile:	61 – (0)3 9698 1599
Email:	<a href="mailto:questsouthmelbourne@questapartments.com.au">questsouthmelbourne@questapartments.com.au</a>
AAA Rating:	4.5 Star & Green star accreditation
Property	
Website:	<a href="http://www.questsouthmelbourne.com.au">www.questsouthmelbourne.com.au</a>

### Reservations

Direct:	As Above
Quest Central Reservations:	1800 334 033
Email:	<a href="mailto:qrc@questapartments.com.au">qrc@questapartments.com.au</a>
Quest Extended Stay	
Enquiries:	1800 232 384
Email:	<a href="mailto:esd@questapartments.com.au">esd@questapartments.com.au</a>

### Check-In Information and Requirements

Reception	7.00am – 11.00pm
Hours:	Reception is based at Quest on Dorcas 8 Dorcas Street, South Melbourne VIC 3205
Check In:	from 2.00pm
Check Out:	by 10.00am
Car parking	\$12 per night, \$49 per week
\$ 300 Pre-authorisation or \$500 cash bond required	
Photo ID may be required	
Deposit may be required	

### Property Features

Security intercom access
Naturally lit central atrium
Secure Undercover Parking

### Property Services

- 24 Hour Manager
- Daily room servicing (ex Sundays & Public Holidays)
- Pantry shopping service
- Breakfast options including Breakfast Packs
- Local restaurant chargeback
- Valet dry cleaning service
- In-room massage available (charges apply)
- DVD movie hire available
- Babysitting booking service available
- Complimentary Gymnasium use at Quest on Dorcas

### Apartment Types

1 Bedroom	
2 Bedroom (Queen + Twin or Queen + Double beds)	
3 Bedroom Standard (Queen + Queen + Twin beds)	
<b>Total number of apartments</b>	<b>15</b>

### Apartment Facilities & Features

- Separate living and dining areas
- Fully equipped kitchen- oven/stove, dishwasher & microwave
- Spa baths in all apartments
- Fully equipped laundry – washer, dryer & tub
- Iron & ironing board
- Stylish furnishings
- All apartments are non-smoking and feature a balcony
- Apartment controlled reverse cycle air-conditioning
- Foxtel (8 Channels)
- Broadband Internet access
- Direct dial telephones
- Two televisions, DVD Player and Stereo

### Points of Reference

St Kilda Road	20m	Melbourne CBD	2km
Southbank	1.7km	Port Melbourne	3.5km

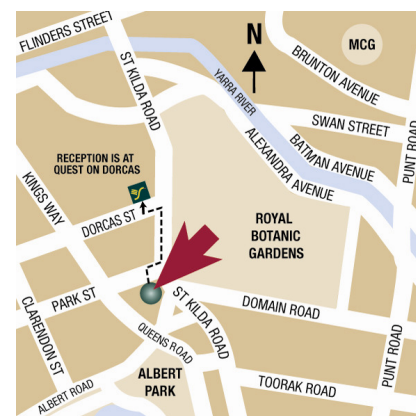
### Places of Interest

Attraction	Distance
Royal Botanic Gardens	200m
National Gallery of Victoria	1km
Albert Park	1.5km
Crown Entertainment Complex	1.5km
Melbourne Sports & Aquatic Centre	2km
Melbourne Cricket Ground	2km
Etihad Stadium	4km

### Transport

Melbourne (Tullamarine) Airport	20km
Tram Stop (20-Domain Interchange)	100m
Flinders Street Station	1.5km
South Cross Train Station	2km

### Location Map



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### QUEST BOOKING TERMS AND CONDITIONS

- **ALL BOOKINGS.** are held in good faith to the arrival and departure date listed in this reservation, at the rate specified. To confirm reservations, either current valid credit card details are required, or a deposit received equal to first night's accommodation 10 days prior to arrival. Variations to this may apply during peak periods at the property's discretion.
- **UPON ARRIVAL.** each guest will be required to sign a standard Quest registration form, and accept the terms and conditions therein of his/her stay.
- A Minimum deposit of 50% must be made at the time of confirmation. Deposits are non-refundable as per the cancellation policy.
- **PAYMENT OF RESERVATION.** any Quest property accepts all major credit cards, however may vary from property so please check at reception. On arrival a pre-authorisation of your credit card for your accommodation amount may be required.

If paying by Credit Card a surcharge of 1.5% will be charged to all credit cards. If paying in Cash, a room security bond will be required upon arrival. Although minimum of first night accommodation, this amount may vary from property to property, please check with reception.

Cheques are not accepted as payment for accommodation unless received, banked and cleared 10 days prior to arrival as a full pre-paid deposit.

- **QANTAS FREQUENT FLYER POINTS.** at Australian properties, QFF Members are awarded 3 points for every whole dollar charged to their account for accommodation only, on properties Published Rates and General Corporate Rates.

The following products and services are not eligible for QFF points:

- Accommodation that forms part of an inclusive tour purchase (package).
- Accommodation charged at the wholesale rate.
- Accommodation charged at Negotiated Corporate Rate or Government Rate
- Accommodation charged at heavily discounted rates, such as those found on Last Minute sites.
- Conference related expenses, seminars and banquets.
- Accommodation earning QClub Dollars.
- Accommodation redeemed using QClub Dollars.
- accommodation charged from a special QClub offer any services provided by a third party

Points can only be earned by 1 member per room/apartment and cannot be split between 2 or more members occupying the same room/apartment.

Members can claim points on a maximum of 3 rooms/apartments and a maximum 7 nights per stay applies.

### QUEST CANCELLATION POLICY

- **CANCELLATION FEE.** of one night's accommodation will apply to any booking cancelled within 48 hours of arrival time. If no arrival time is specified, it is deemed by 10pm of that day. Any cancellation fee will automatically be charged to the credit card on the confirmation, or deducted from the reservation deposit.

Please note that any Quest property may alter these terms and conditions for specific bookings, and advise by return letter, the terms and conditions that will apply. (i.e. Group or Peak Period reservations)

### QUEST GROUPS CANCELLATION POLICY

For information on the Group Cancellation Policy, please contact the Quest Property direct.



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