

Quest on Dorcas

Property Contact Details

Street Address:	8 Dorcas Street South Melbourne VIC 3205
Postal Address:	As Above
Telephone:	61 – (0)3 9698 1500
Facsimile:	61 – (0)3 9698 1599
Email:	questondorcas@questapartments.com.au
AAA Rating:	4.5 Star & Green star accreditation
Property Website:	www.questondorcas.com.au

Reservations

Direct:	As Above
Quest Central Reservations:	1800 334 033
Email:	qrc@questapartments.com.au
Quest Extended Stay Enquiries:	1800 232 384
Email:	esd@questapartments.com.au

Check-In Information and Requirements

Reception Hours:	7.00am – 11.00pm
Check In:	from 2.00pm
Check Out:	by 10.00am

Car parking	\$12 per night, \$49 per week
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\$ 300 Pre-authorisation or \$500 cash bond required

Photo ID may be required

Deposit may be required

Property Features

Secure access to all areas

Gymnasium

Lift

Secure Undercover Parking

Liquor-store on-site

Property Services

Resident Manager

Daily room servicing (ex Sundays & Public Holidays)

Pantry shopping service

Breakfast options including Breakfast Packs

Room Service Breakfast (Mon – Fri only)

Local restaurant chargeback

Valet dry cleaning service

In-room massage available (charges apply)

DVD movie hire available

Babysitting booking service available

Apartment Types

1 Bedroom Standard

1 Bedroom Executive

2 Bedroom Standard (Queen + King Split)

2 Bedroom Executive (Queen + King Split or 2 x Queen)

Total number of apartments

47

Apartment Facilities & Features

Separate living and dining areas
Fully equipped kitchen- oven/stove, dishwasher & microwave
Fully equipped laundry – washer, dryer
Iron & ironing board
Stylish furnishings
All apartments are non-smoking and feature a balcony
Apartment controlled reverse cycle air-conditioning
Foxtel (8 Channels)
Broadband Internet access
Work desk
Direct dial telephones with Voicemail
Two televisions, DVD player and iPod docking station

Points of Reference

St Kilda Road	20m	Melbourne CBD	2km
Southbank	1.7km	Port Melbourne	3.5km

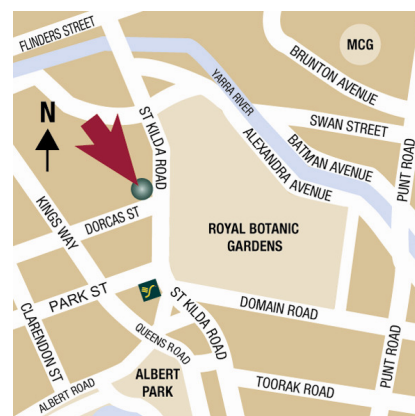
Places of Interest

Attraction	Distance
Royal Botanic Gardens	200m
National Gallery of Victoria	1km
Albert Park	1.5km
Crown Entertainment Complex	1.5km
Melbourne Sports & Aquatic Centre	2km
Melbourne Cricket Ground	2km
Etihad Stadium	4km

Transport

Melbourne (Tullamarine) Airport	20km
Tram Stop (19-Shrine of Remembrance)	100m
Flinders Street Station	1.5km
South Cross Train Station	2km

Location Map



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QUEST BOOKING TERMS AND CONDITIONS

- **ALL BOOKINGS.** are held in good faith to the arrival and departure date listed in this reservation, at the rate specified. To confirm reservations, either current valid credit card details are required, or a deposit received equal to first night's accommodation 10 days prior to arrival. Variations to this may apply during peak periods at the property's discretion.
- **UPON ARRIVAL.** each guest will be required to sign a standard Quest registration form, and accept the terms and conditions therein of his/her stay.
- A Minimum deposit of 50% must be made at the time of confirmation. Deposits are non-refundable as per the cancellation policy.
- **PAYMENT OF RESERVATION.** any Quest property accepts all major credit cards, however may vary from property so please check at reception. On arrival a pre-authorisation of your credit card for your accommodation amount may be required.

If paying by Credit Card a surcharge of 1.5% will be charged to all credit cards. If paying in Cash, a room security bond will be required upon arrival. Although minimum of first night accommodation, this amount may vary from property to property, please check with reception.

Cheques are not accepted as payment for accommodation unless received, banked and cleared 10 days prior to arrival as a full pre-paid deposit.

- **QANTAS FREQUENT FLYER POINTS.** at Australian properties, QFF Members are awarded 3 points for every whole dollar charged to their account for accommodation only, on properties Published Rates and General Corporate Rates.

The following products and services are not eligible for QFF points:

- Accommodation that forms part of an inclusive tour purchase (package).
- Accommodation charged at the wholesale rate.
- Accommodation charged at Negotiated Corporate Rate or Government Rate
- Accommodation charged at heavily discounted rates, such as those found on Last Minute sites.
- Conference related expenses, seminars and banquets.
- Accommodation earning QClub Dollars.
- Accommodation redeemed using QClub Dollars.
- accommodation charged from a special QClub offer any services provided by a third party

Points can only be earned by 1 member per room/apartment and cannot be split between 2 or more members occupying the same room/apartment.

Members can claim points on a maximum of 3 rooms/apartments and a maximum 7 nights per stay applies.


QUEST CANCELLATION POLICY

- **CANCELLATION FEE.** of one night's accommodation will apply to any booking cancelled within 48 hours of arrival time. If no arrival time is specified, it is deemed by 10pm of that day. Any cancellation fee will automatically be charged to the credit card on the confirmation, or deducted from the reservation deposit.

Please note that any Quest property may alter these terms and conditions for specific bookings, and advise by return letter, the terms and conditions that will apply. (i.e. Group or Peak Period reservations)

QUEST GROUPS CANCELLATION POLICY

For information on the Group Cancellation Policy, please contact the Quest Property direct.



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