Quest Royal Gardens

QUEST Royal Gardens Serviced Apartments

PropertyContactDetails

StreetAddress:	8RoyalLane, FitzroyVIC3065
PostalAddress:	AsAbove
Telephone:	61–(0)394199888
Facsimile:	61–(0)394160451
Email:	questroyalgardens@questapartments.com.au
AAARating:	4 Star
PropertyWebsite:	www.questroyalgardens.com.au

Reservations

Direct	AsAbove
Email:	qrc@questapartments.com.au
InternetSite:	www.questapartments.com.au
GDS/TravelCLICK	QG

Services

ReceptionHours:	7am–11pmSevendays
CheckIn:	from2.00pm
CheckOut:	to 10.00am

DailyRoomServicing(ex Sundays&PublicHolidays)
PantryShoppingService
BreakfastOptionsincludingBreakfastPacks
ChargeBackata selectionof localrestaurants
ValetDryCleaningService
BusinessAdministrationServices
BabySittingBookingService

RoomFacilities&Features — 68Apartments

SeparateLivingandDiningareas
Fully equippedKitchensandLaundryfacilities
Flexible Bedding Configurations
Apartmentcontrolledreversecycleair-conditioning
BroadbandInternetaccess**(wireless)**
Someapartmentswith balconies
WorkDesk
DirectdialTelephoneswithVoicemail
TVwithDVDplayer

PropertyFeatures

Onsitecar parking
BBQarea
Swimmingpool & spa
Tranquil landscaped gardens

Apartment Types

1 bedroomapartment	24
2 bedroomapartment	39
3 bedroomapartment	4
4 bedroomapartment	1
Total	**68**

PlacesofInterest

Attraction	Distance
MelbourneCBD	1km
IMAX Melbourne Museum / Royal Exhibition Building	150m
St Vincent's Hospital	500m

Transport

TullamarineAirport	25km
Parliament TrainStation	1km
BusStop	500m

LocationMap

Your perfect travel companion.

All information correct at the time of completion, subject to change.

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QUESTBOOKINGTERMSANDCONDITIONS

ALLBOOKINGS. areheld ingood faith to thearrivalanddeparture date listed inthis reservation,at the ratespecified. To confirm reservations,either currentvalid credit carddetailsare required,ora depositreceived equalto firstnight'saccommodation10 dayspriorto arrival. Variationsto thismayapplyduringpeakperiodsat the property'sdiscretion.

UPONARRIVAL.eachguestwillbe required tosigna standardQuest registration form,andacceptthe termsand conditionsthereinof his/herstay.

PAYMENT OFRESERVATION. Quest Royal Gardensacceptsallmajor creditcards. Onarrivala pre-authorisation of yourcredit card foryour accommodationamountwillbe required.

IfpayingbyAmerican Express & Diners creditcarda merchant feeof3% willbe charged. All other credit cards to not attracted merchant fees. IfpayinginCash,a roomsecuritybondwillberequired uponarrival. Althoughminimumof firstnightaccommodation,this amountmayvary,please checkwith reception.

Chequesarenotacceptedaspayment foraccommodationunless received,bankedand cleared10 dayspriortoarrivalasa fullpre-paid deposit.

QANTASFREQENT FYLYER POINTS. atAustralianproperties,QFF Membersareawarded3 pointsforeverywholedollar charged to their account foraccommodation only,onpropertiesPublishedRatesand GeneralCorporate Rates.

The followingproductsandservicesarenoteligibleforQFF points:

- Accommodation that formspartofan inclusive tourpurchase (package).
- Accommodation chargedat thewholesale rate.
- Accommodation chargedatNegotiatedCorporate Rate or Government Rate
- Accommodation chargedatheavilydiscounted rates,suchas those foundonLastMinutesites.
- Conferencerelatedexpenses,seminarsandbanquets.
- Accommodation earningQClubDollars.
- Accommodation redeemedusingQClubDollars.
- accommodation charged froma specialQClub offeranyservices providedbyathirdparty

Points can onlybe earnedby1 memberper room/apartmentand cannotbe splitbetween2 ormoremembers occupyingthesame room/apartment.

Members can claimpointsona maximumof3 rooms/apartmentsanda maximum7 nightsperstayapplies.

QUESTCANCELLATIONPOLICY

CANCELLATION FEE. of onenight'saccommodationwill applytoany bookingcancelledwithin24 hours ofarrivaltime.Ifnoarrival time is specified,it isdeemedby2pmof thatday. Any cancellationfeewill automaticallybecharged tothe credit card onthe confirmation,or deductedfromthe reservationdeposit.

Pleasenote thatQuestRoyal Gardensmayalter thesetermsand conditions forspecificbookings,andadviseby returnletter,the terms and conditionsthatwillapply. (i.e. Group orPeakPeriodreservations)

QUESTGROUPSCANCELLATIONPOLICY

For information ontheGroupCancellationPolicy, please contactQuest Royal Gardens direct.