

Quest Newcastle



Property Contact Details

Street	575 Hunter Street
Address:	Newcastle NSW 2300
Postal Address:	As Above
Telephone:	61 – (0)2 4928 8000
Facsimile:	61 – (0)2 4927 8441
Email:	questnewcastle@questapartments.com.au
AAA Rating:	4.5 Star AAA Rated
Property Website:	www.questnewcastle.com.au

Reservations

Direct:	61 – (0)2 4928 8000
Quest Central Reservations:	1800 334 033
Email:	questnewcastle@questapartments.com.au
Quest Extended Stay Enquiries:	61 – (0)2 4928 8000
Email:	questnewcastle@questapartments.com.au

Check-In Information and Requirements

Reception Hours:	7am – 11pm Seven days
Check In:	2.00pm
Check Out:	10.00am
Car parking	\$22 per night
Pre-authorisation will be required	
Photo ID may be required	

Property Features

Onsite indoor pool, spa and gymnasium
Onsite car parking
Lift access to all floors
Business Desk
Access apartments available
24 Hour Onsite Manager

Property Services

Daily room servicing (ex Sundays & Public Holidays)
Pantry shopping service
Breakfast options including Breakfast Packs
Local restaurant chargeback
Valet dry cleaning service
Baby sitting booking service
Business administration services

Apartment Types

1 Bedroom Apartment	20
2 Bedroom Apartment	37
3 Bedroom Apartment	6
Total number of apartments	63

Apartment Facilities & Features

Separate Living and Dining areas
Fully equipped Kitchens and Laundry facilities in all apartments
Stylish furnishings
All apartments feature a balcony
Apartment controlled reverse cycle air-conditioning
Onsite DVD Library
Broadband Internet access
Work Desk
Direct dial Telephones
TV with DVD player

Points of Reference

Newcastle Beach	2.5km	Honeysuckle Drive	700m
Hunter Street Mall	1.5km	No 1 Sports ground	700m

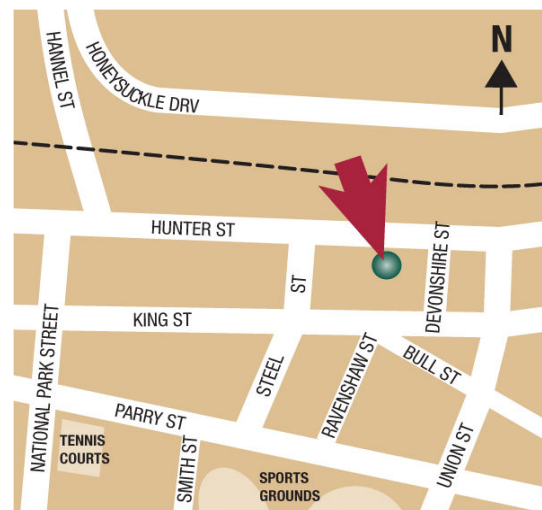
Places of Interest

Attraction	Distance
Energy Australia Stadium	2.5km
Newcastle Entertainment Centre	2.5km
Newcastle Civic Theatre	700m
Newcastle City Hall	755m
Newcastle Regional Art Gallery	1km
Fort Scratchley	2.5km

Transport

Newcastle Airport	25km
Civic Train Station	635m
Newcastle Taxi Service	Onsite
Newcastle Bus Services	20m

Location Map



Your perfect travel companion.

QUEST BOOKING TERMS AND CONDITIONS

- **ALL BOOKINGS.** are held in good faith to the arrival and departure date listed in this reservation, at the rate specified. To confirm reservations, either current valid credit card details are required, or a deposit received equal to first night's accommodation 10 days prior to arrival. Variations to this may apply during peak periods at the property's discretion.
- **UPON ARRIVAL.** each guest will be required to sign a standard Quest registration form, and accept the terms and conditions therein of his/her stay.
- A Minimum deposit of 50% must be made at the time of confirmation. Deposits are non-refundable as per the cancellation policy.
- **PAYMENT OF RESERVATION.** any Quest property accepts all major credit cards, however may vary from property so please check at reception. On arrival a pre-authorisation of your credit card for your accommodation amount may be required.

If paying by Credit Card a surcharge of 1.5% will be charged to all credit cards. If paying in Cash, a room security bond will be required upon arrival. Although minimum of first night accommodation, this amount may vary from property to property, please check with reception.

Cheques are not accepted as payment for accommodation unless received, banked and cleared 10 days prior to arrival as a full pre-paid deposit.

- **QANTAS FREQUENT FLYER POINTS.** at Australian properties, QFF Members are awarded 3 points for every whole dollar charged to their account for accommodation only, on properties Published Rates and General Corporate Rates.

The following products and services are not eligible for QFF points:

- Accommodation that forms part of an inclusive tour purchase (package).
- Accommodation charged at the wholesale rate.
- Accommodation charged at Negotiated Corporate Rate or Government Rate
- Accommodation charged at heavily discounted rates, such as those found on Last Minute sites.
- Conference related expenses, seminars and banquets.
- Accommodation earning QClub Dollars.
- Accommodation redeemed using QClub Dollars.
- accommodation charged from a special QClub offer any services provided by a third party

Points can only be earned by 1 member per room/apartment and cannot be split between 2 or more members occupying the same room/apartment.

Members can claim points on a maximum of 3 rooms/apartments and a maximum 7 nights per stay applies.

QUEST CANCELLATION POLICY

- **CANCELLATION FEE.** of one night's accommodation will apply to any booking cancelled within 48 hours of arrival time. If no arrival time is specified, it is deemed by 10pm of that day. Any cancellation fee will automatically be charged to the credit card on the confirmation, or deducted from the reservation deposit.

Please note that any Quest property may alter these terms and conditions for specific bookings, and advise by return letter, the terms and conditions that will apply. (i.e. Group or Peak Period reservations)

QUEST GROUPS CANCELLATION POLICY

For information on the Group Cancellation Policy, please contact the Quest Property direct.