

Quest Palmerston



Property Contact Details

Street Address: 18 The Boulevard,
Palmerston, NT 0830
Postal Address: As Above
Telephone: 61 – (0) 8 8919 4100
Facsimile: 61 – (0) 8 8919 4199
Email: questpalmerston@questapartments.com.au
AAA Rating: 4.5 Star (Anticipated)
Property Website: www.questpalmerston.com.au

Reservations

Direct: As Above
Quest Central Reservations: 1800 334 033
Email: qrc@questapartments.com.au
Quest Extended Stay Enquiries: 1800 232 384
Email: esd@questapartments.com.au

Services

Reception Hours: 7am – 11pm Seven Days
Check In: from 2.00pm
Check Out: to 10.00am
Daily Room Servicing (ex Sundays & Public Holidays)
On-site Restaurant
Pantry Shopping Service
Breakfast Options including Breakfast Packs
Local restaurant chargeback
Valet Dry Cleaning Service
Baby Sitting Booking Service
Business Administration Services

Room Facilities & Features

84 Apts

Separate living and dining areas with stylish furnishings
Fully equipped kitchens and laundry facilities in all rooms types (excluding Studios)
Studios offer kitchenettes with stove and microwave
Balcony
In room stereo, LCD TV's and DVD player
Apartment controlled reverse cycle air-conditioning
Iron and ironing board
Direct dial telephones with voicemail
Separate fax/modem line in each apartment
Austar connection
Work desk with Broadband internet access
Airport, City and Project Work Transfers

Property Features

Onsite undercover secure car parking
Conference facilities for up to 70 delegates
Onsite gymnasium
Outdoor swimming pool and alfresco BBQ outdoor area
Access rooms available on request
24 Hour on-site Management
Complimentary guest laundry

Bedding Configurations

| <u>Twin Key Mix</u> | | <u>Fully Opened Mix</u> | |
|---------------------|-----------|-------------------------|-----------|
| 2 Bedroom Apt | 8 | Studio | 38 |
| 2 x King splits | | 1 x King split | |
| 2 Bedroom Apt (TK) | 32 | 1 Bedroom Apt | 32 |
| 2 x King splits | | 1 x King split | |
| 3 Bedroom Apt | 6 | 2 Bedroom Apt | 14 |
| 3 x King splits | | 2 x King splits | |
| Total | 46 | Total | 84 |

Points of Reference

| | | | |
|--------------------------|-------|----------------------|--------|
| Darwin | 20kms | Pinelands | 4kms |
| Yarrowonga | 2kms | Humpty Doo | 20kms |
| Litchfield National Park | 90kms | Kakadu National Park | 130kms |

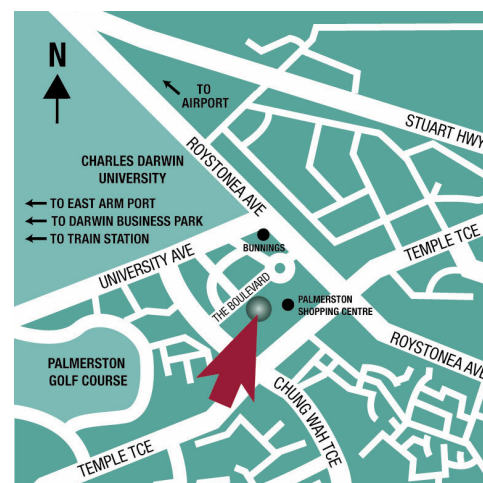
Places of interest

| <u>Attraction</u> | <u>Distance</u> |
|---------------------------------------|-----------------|
| Palmerston shopping centre (CBD) | 50m |
| Darwin business park | 9kms |
| Berrimah business park | 9kms |
| Royal Darwin hospital | 17kms |
| Charles Darwin University, Palmerston | 900m |
| Palmerston recreation centre | 50m |
| Palmerston golf course | 1kms |
| Robertson Barracks | 4kms |

Transport

| | |
|----------------------------|--------|
| Darwin airport | 14 kms |
| East arm port | 10kms |
| Darwin train station | 8kms |
| Palmerston bus interchange | 100m |

Location Map



Your perfect travel companion.

Quest Palmerston

QUEST BOOKING TERMS AND CONDITIONS

- **ALL BOOKINGS.** are held in good faith to the arrival and departure date listed in this reservation, at the rate specified. To confirm reservations, either current valid credit card details are required, or a deposit received equal to first night's accommodation 10 days prior to arrival. Variations to this may apply during peak periods at the property's discretion.
- **UPON ARRIVAL.** each guest will be required to sign a standard Quest registration form, and accept the terms and conditions therein of his/her stay.
- A Minimum deposit of 50% must be made at the time of confirmation. Deposits are non-refundable as per the cancellation policy.
- **PAYMENT OF RESERVATION.** any Quest property accepts all major credit cards, however may vary from property so please check at reception. On arrival a pre-authorisation of your credit card for your accommodation amount may be required.

If paying by Credit Card a surcharge of 1.5% will be charged to all credit cards. If paying in Cash, a room security bond will be required upon arrival. Although minimum of first night accommodation, this amount may vary from property to property, please check with reception.

Cheques are not accepted as payment for accommodation unless received, banked and cleared 10 days prior to arrival as a full pre-paid deposit.

- **QANTAS FREQUENT FLYER POINTS.** at Australian properties, QFF Members are awarded 3 points for every whole dollar charged to their account for accommodation only, on properties Published Rates and General Corporate Rates.

The following products and services are not eligible for QFF points:

- Accommodation that forms part of an inclusive tour purchase (package).
- Accommodation charged at the wholesale rate.
- Accommodation charged at Negotiated Corporate Rate or Government Rate
- Accommodation charged at heavily discounted rates, such as those found on Last Minute sites.
- Conference related expenses, seminars and banquets.
- Accommodation earning QClub Dollars.
- Accommodation redeemed using QClub Dollars.
- accommodation charged from a special QClub offer any services provided by a third party

Points can only be earned by 1 member per room/apartment and cannot be split between 2 or more members occupying the same room/apartment.

Members can claim points on a maximum of 3 rooms/apartments and a maximum 7 nights per stay applies.



QUEST CANCELLATION POLICY

- **CANCELLATION FEE.** of one night's accommodation will apply to any booking cancelled within 48 hours of arrival time. If no arrival time is specified, it is deemed by 10pm of that day. Any cancellation fee will automatically be charged to the credit card on the confirmation, or deducted from the reservation deposit.

Please note that any Quest property may alter these terms and conditions for specific bookings, and advise by return letter, the terms and conditions that will apply. (i.e. Group or Peak Period reservations)

QUEST GROUPS CANCELLATION POLICY

For information on the Group Cancellation Policy, please contact the Quest Property direct.

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