

Quest Mildura

Property Contact Details

Street Address:	115-119 Madden Avenue, Mildura, Vic 3500
Postal Address:	As Above
Telephone:	61 – (0)3 5002 0900
Facsimile:	61 – (0)3 5002 0999
Email:	questmildura@questapartments.com.au
AAA Rating:	4.5 Star
Property Website:	www.questmildura.com.au

Reservations

Direct:	As Above
Quest Central Reservations:	1800 334 044
Email:	qrc@questapartments.com.au
Quest Extended Stay Enquiries:	1800 232 384
Email:	esd@questapartments.com.au

Property Features

Onsite secure car parking
 Conference facilities
 Guest Laundry
 Outdoor Swimming Pool & BBQ area

Check-In Information and Requirements

Reception Hours:	7am – 10pm Monday – Friday 8am – 10pm Saturday – Sunday
Check In:	From 2.00pm
Check Out:	10.00am

Property Services

Daily room servicing (ex Sundays & Public Holidays)
 Pantry shopping service
 Breakfast options including Breakfast Packs
 Selection of Local restaurant chargebacks
 Valet dry cleaning service
 Baby sitting booking service
 Business administration services

Apartment Facilities & Features

Separate Living and Dining areas (excluding Studios)
 Fully equipped Kitchens and Laundry (excluding Studios)
 Studios offer Kitchenettes with cook top and microwave
 King size bedding
 Stylish furnishings
 Private balcony or courtyard to all apartments
 Apartment controlled reverse cycle air-conditioning
 Austar/Foxtel
 High Speed Broadband Internet access
 Work Desk
 Direct dial Telephones with Voicemail

TV with iPod docking station/CD/DVD player

Apartment Types

Studio Apartment
 1 Bedroom Apartment
 2 Bedroom Apartment
 2 Bedroom Executive Apartment
 3 Bedroom Apartment

Total Number of Apartments 66

Points of Reference

Melbourne	546km	Robinvale	85km
Wentworth	33km	Wagga Wagga	487km

Places of Interest

Attraction	Distance
Mildura CBD	700m
Murray Racecourse	1km
Golf Course	500m
Mildura Rural City Council	20m
La Trobe University	2km
Sunraysia Institute of TAFE	2.5km

Transport

Melbourne Domestic/ International airport	540km
Mildura Bus Station (VLine)	700m
Mildura Bus Stop (Greyhound)	500m
Mildura Airport	10km

Location Map

Your perfect travel companion.

Quest Mildura



The following products and services are not eligible for QFF points:

- Accommodation that forms part of an inclusive tour purchase (package).
- Accommodation charged at the wholesale rate.
- Accommodation charged at Negotiated Corporate Rate or Government Rate
- Accommodation charged at heavily discounted rates, such as those found on Last Minute sites.
- Conference related expenses, seminars and banquets.
- Accommodation earning QClub Dollars.
- Accommodation redeemed using QClub Dollars.
- Accommodation charged from a special QClub offer any services provided by a third party

Points can only be earned by 1 member per room/apartment and cannot be split between 2 or more members occupying the same room/apartment.

Members can claim points on a maximum of 3 rooms/apartments and a maximum 7 nights per stay applies.

QUEST BOOKING TERMS AND CONDITIONS

- **ALL BOOKINGS.** are held in good faith to the arrival and departure date listed in this reservation, at the rate specified. To confirm reservations, either current valid credit card details are required, or a deposit received equal to first night's accommodation 10 days prior to arrival. Variations to this may apply during peak periods at the property's discretion.
- **UPON ARRIVAL.** each guest will be required to sign a standard Quest registration form, and accept the terms and conditions therein of his/her stay.
- A Minimum deposit of 50% must be made at the time of confirmation. Deposits are non-refundable as per the cancellation policy.
- **PAYMENT OF RESERVATION.** any Quest property accepts all major credit cards, however may vary from property so please check at reception. On arrival a pre-authorisation of your credit card for your accommodation amount may be required.

If paying by Credit Card a surcharge of 1.5% will be charged to all credit cards. If paying in Cash, a room security bond will be required upon arrival. Although minimum of first night accommodation, this amount may vary from property to property, please check with reception.

Cheques are not accepted as payment for accommodation unless received, banked and cleared 10 days prior to arrival as a full pre-paid deposit.

- **QANTAS FREQUENT FLYER POINTS.** at Australian properties, QFF Members are awarded 3 points for every whole dollar charged to their account for accommodation only, on properties Published Rates and General Corporate Rates.

QUEST CANCELLATION POLICY

- **CANCELLATION FEE.** of one night's accommodation will apply to any booking cancelled within 48 hours of arrival time. Unless otherwise negotiated. If no arrival time is specified, it is deemed by 10pm of that day. Any cancellation fee will automatically be charged to the credit card on the confirmation, or deducted from the reservation deposit.

Please note that any Quest property may alter these terms and conditions for specific bookings, and advise by return letter, the terms and conditions that will apply. (i.e. Group or Peak Period reservations)

QUEST GROUPS CANCELLATION POLICY

For information on the Group Cancellation Policy, please contact the Quest Property direct.

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