

Quest Grande Esplanade

Property Contact Details

Street Address:	54a West Esplanade Manly NSW 2095
Postal Address:	As Above
Telephone:	61 – (0)2 9976 4600
Facsimile:	61 – (0)2 9976 4699
Email:	questgrandeplanade@questapartments.com.au
AAA Rating:	4 Star & Green star accreditation
Property Website:	www.questgrandeplanade.com.au

Reservations

Direct:	As Above
Quest Central Reservations:	1800 334 033
Email:	qrc@questapartments.com.au
Quest Extended Stay Enquiries:	1800 232 384
Email:	esd@questapartments.com.au

Check-In Information and Requirements

Reception Hours:	24 hours, 7 Days
Check In:	from 2.00pm
Check Out:	to 10.00am
Car parking:	Pre-authorisation or cash bond will be required
	Photo ID may be required
	Deposit may be required

Property Features

Conference facilities
Complimentary access to on-site gymnasium and sauna
24 hour onsite reception
Located walking distance to Manly Beach

Property Services

Daily room servicing (ex Sundays & Public Holidays)
Pantry shopping service
Breakfast options
Local restaurant chargeback
Valet dry cleaning service
Baby sitting booking service
Business administration services
Airport shuttle booking service to airport

Apartment Types

Studio Apartment
1 Bedroom Apartment
2 Bedroom Apartment (Park View)
2 Bedroom Apartment (Harbour View)
2 Bedroom Apartment (2 Storey)

Total number of apartments

53

Apartment Facilities & Features

Separate Living and Dining areas (excluding Studios)
Fully equipped Kitchens and Laundry facilities in all rooms types (excluding Studios)
Studios offer Kitchenettes with stove and microwave
Stylish furnishings
All apartments feature a balcony
Apartment controlled reverse cycle air-conditioning
Foxtel (selected channels)
Wireless broadband internet access
Work Desk
Direct dial Telephones with Voicemail
TV with DVD player

Points of Reference

Manly Wharf	30m	Frenchs Forest	10km
Sydney CBD	16km	Darling Harbour	18km

Places of Interest

Attraction	Distance
Manly Corso	10m
Manly Beach	250m
Manly OceanWorld	250m
Manly Art Gallery & Museum	250m
Quarantine Station	300m
CBD	18km

Transport

Domestic and International airport	34km
Manly ferry terminal	30m
Manly bus terminal	30m

Location Map



Your perfect travel companion.

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QUEST BOOKING TERMS AND CONDITIONS

- **ALL BOOKINGS** - are held in good faith to the arrival and departure date listed in this reservation, at the rate specified. To confirm reservations, either current valid credit card details are required, or a deposit received equal to first night's accommodation 10 days prior to arrival. Variations to this may apply during peak periods at the property's discretion.
- **UPON ARRIVAL** - each guest will be required to sign a standard Quest registration form, and accept the terms and conditions therein of his/her stay.
- **DEPOSIT** - A three night deposit must be made at the time of confirmation for all bookings over the Christmas holiday period (18th December to 15th January - inclusive). Deposits are non-refundable as per the cancellation policy.
- **PAYMENT OF RESERVATION** - any Quest property accepts all major credit cards, however may vary from property so please check at reception. On arrival a pre-authorisation of your credit card for your accommodation amount may be required.

If paying by Credit Card a pre-authorisation taken upon arrival to cover accommodation and incidental costs. If paying in Cash, a room security bond will be required upon arrival with photo identification. Although minimum of first night accommodation, this amount may vary from property to property, please check with reception.

Cheques are not accepted as payment for accommodation unless received, banked and cleared 10 days prior to arrival as a full pre-paid deposit.

- **QANTAS FREQUENT FLYER POINTS.** at Australian properties, QFF Members are awarded 3 points for every whole dollar charged to their account for accommodation only, on properties Published Rates and General Corporate Rates.

The following products and services are not eligible for QFF points:

- Accommodation that forms part of an inclusive tour purchase (package).
- Accommodation charged at the wholesale rate.
- Accommodation charged at Negotiated Corporate Rate or Government Rate
- Accommodation charged at heavily discounted rates, such as those found on Last Minute sites.
- Conference related expenses, seminars and banquets.
- Accommodation earning QClub Dollars.
- Accommodation redeemed using QClub Dollars.
- accommodation charged from a special QClub offer any services provided by a third party

Points can only be earned by 1 member per room/apartment and cannot be split between 2 or more members occupying the same room/apartment.

Members can claim points on a maximum of 3 rooms/apartments and a maximum 7 nights per stay applies.


QUEST CANCELLATION POLICY

- **CANCELLATION FEE** - of one night's accommodation will apply to any booking cancelled within 48 hours of arrival time. If no arrival time is specified, it is deemed by 2pm of that day. Any cancellation fee will automatically be charged to the credit card on the confirmation, or deducted from the reservation deposit.

Please note that any Quest property may alter these terms and conditions for specific bookings, and advise by return letter, the terms and conditions that will apply. (i.e. Group or Peak Period reservations)

QUEST GROUPS CANCELLATION POLICY

For information on the Group Cancellation Policy, please contact the Quest Property direct.



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