

Property Contact Details

Street Address: 451 Murray Street Perth WA 6000
 Postal Address: As Above
 Telephone: 61 – (0)8 9480 3888
 Facsimile: 61 – (0)3 9480 3800
 Email: questwestend@questapartments.com.au
 AAA Rating: 4 Star & Green star accreditation
 Property Website: www.questwestend.com.au

Reservations

Direct: As Above
 Quest Central Reservations: 1800 334 044
 Email: qrc@questapartments.com.au
 Quest Extended Stay: 1800 232 384
 Enquiries:
 Email: esd@questapartments.com.au

Check-in information and requirements

Reception Hours: 24 Hours, 7 Days
 Check In: From 2pm
 Check Out: 10am
 Car parking
 Pre-authorisation or cash bond may be required
 Photo ID may be required
 Deposit may be required

Property Features

Quest West End is a non smoking Property
 Keycard Security System
 Limited offsite undercover Car Parking

Services

Daily apartment servicing (excluding Sundays & Public Holidays)
 Pantry shopping service
 Breakfast options including Breakfast Packs
 Local restaurant chargeback
 Valet dry cleaning service
 Baby sitting booking service
 Business administration services

Apartment Types

1 Bedroom Apartment
 1 Bedroom Executive Apartment
 2 Bedroom Apartment
Total number of apartments 35

Apartment Facilities & Features

Separate Living and Dining areas
 Fully equipped Kitchens – Oven, Cooktop, Rangehood & Fridge
 Fully equipped Laundry – Washing Machine, Dryer & Iron
 Stylish furnishings
 Some Apartments feature a balcony or a spa bath
 Apartment controlled reverse cycle air-conditioning
 Broadband internet access
 Direct dial Telephones with Voicemail
 HD LCD TV with DVD player
 Foxtel – 6 channels
 Apartment feature Mini Bars

Points of Reference

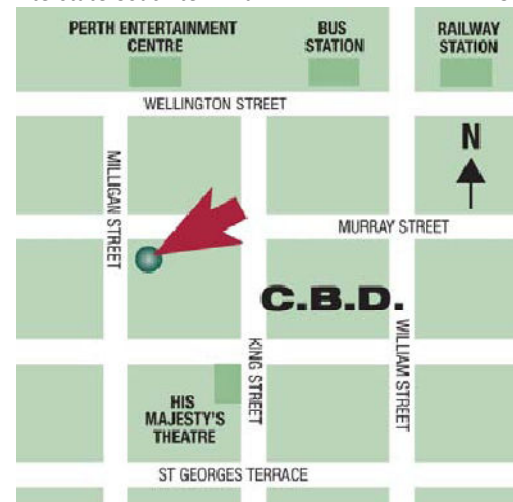
West Perth (2 km)	Subiaco (2 km)
Northbridge (3 km)	Fremantle (20 km)
Mandurah (75 km)	Bunbury (180 km)
Margaret River (275 km)	Kalgoorlie (593 km)

Attractions

West Perth Business District	1 km
Perth Convention & Exhibition Centre	1 km
Kings Park Botanical Gardens	1 km
Subiaco Oval	3 km
Parliament House	3 km
His Majesty’s Theatre	3 km
Burswood Casino / Golf Course	5 km

Transport

Perth Domestic and International Airport	15 km
Local Train station	1 km
Local Bus stop	100 m
Interstate Train station	3 km
Interstate Coach terminal	3 km



QUEST BOOKING TERMS AND CONDITIONS

- **ALL BOOKINGS.** are held in good faith to the arrival and departure date listed in this reservation, at the rate specified. To confirm reservations, either current valid credit card details are required, or a deposit received equal to first night's accommodation 10 days prior to arrival. Variations to this may apply during peak periods at the property's discretion.
- **UPON ARRIVAL.** each guest will be required to sign a standard Quest registration form, and accept the terms and conditions therein of his/her stay.
- A Minimum deposit of 50% must be made at the time of confirmation. Deposits are non-refundable as per the cancellation policy.
- **PAYMENT OF RESERVATION.** any Quest property accepts all major credit cards, however may vary from property so please check at reception. On arrival a pre-authorisation of your credit card for your accommodation amount may be required.

If paying by Credit Card a surcharge of 1.5% will be charged to all credit cards. If paying in Cash, a room security bond will be required upon arrival. Although minimum of first night accommodation, this amount may vary from property to property, please check with reception.

Cheques are not accepted as payment for accommodation unless received, banked and cleared 10 days prior to arrival as a full pre-paid deposit.

- **QANTAS FREQUENT FLYER POINTS.** at Australian properties, QFF Members are awarded 3 points for every whole dollar charged to their account for accommodation only, on properties Published Rates and General Corporate Rates.

The following products and services are not eligible for QFF points:

- Accommodation that forms part of an inclusive tour purchase (package).
- Accommodation charged at the wholesale rate.
- Accommodation charged at Negotiated Corporate Rate or Government Rate
- Accommodation charged at heavily discounted rates, such as those found on Last Minute sites.
- Conference related expenses, seminars and banquets.
- Accommodation earning QClub Dollars.
- Accommodation redeemed using QClub Dollars.
- accommodation charged from a special QClub offer any services provided by a third party

Points can only be earned by 1 member per room/apartment and cannot be split between 2 or more members occupying the same room/apartment.

Members can claim points on a maximum of 3 rooms/apartments and a maximum 7 nights per stay applies.

QUEST CANCELLATION POLICY

- **CANCELLATION FEE.** of one night's accommodation will apply to any booking cancelled within 48 hours of arrival time. If no arrival time is specified, it is deemed by 10pm of that day. Any cancellation fee will automatically be charged to the credit card on the confirmation, or deducted from the reservation deposit.

Please note that any Quest property may alter these terms and conditions for specific bookings, and advise by return letter, the terms and conditions that will apply. (i.e. Group or Peak Period reservations)

QUEST GROUPS CANCELLATION POLICY

For information on the Group Cancellation Policy, please contact the Quest Property direct.