

Quest Invercargill

Property Contact Details

Street Address: 10 Dee Street, Invercargill
 Postal Address: PO Box 1408, Invercargill
 Telephone: 64 (0)3 211 3966
 Facsimile: 64 (0)3 211 3967
 Email: info@questinvercargill.co.nz
 Qualmark Rating: 5 star, Silver Enviro Award
 Property Website: www.questinvercargill.co.nz

Reservations

Direct: 0800 101 801
 Quest Central Reservations: 0800 456 647
 Email: qrc@questapartments.co.nz
 Quest Extended Stay Enquiries: 0800 456 647
 Email: esd@questapartments.co.nz

Check-In Information and Requirements

Reception Hours: Reception 8am – 8pm (weekdays)
 9am – 5pm (weekends/public holidays)
 Check In: from 2.00pm
 Check Out: to 11.00am
 Car parking Complimentary
 Pre-authorisation or cash bond may be required
 Photo ID may be required
 Deposit may be required

Property Features

Lift to all levels
 Complimentary access to off-site gymnasium
 Access to off-site conference facilities (2min walk)
 Complimentary internet access (2nd floor lobby)
 Complimentary laundry facilities

Property Services

Daily room servicing (ex Sundays & Public Holidays)
 Pantry shopping service
 Breakfast options including Breakfast Packs
 Local restaurant chargeback
 Valet dry cleaning service
 Baby sitting booking service
 Three Disabled Studio Apartments available
 Tour Desk Assistance – Bookings for Stewart Island, Milford and Doubtful sounds and car rental

Apartment Types

Studio
 Executive Studio
 One Bedroom Apartment
 Two Bedroom Interconnecting Apartment

Total number of apartments

38

Apartment Facilities & Features

Fully equipped Kitchens and Laundry facilities in all rooms types (excluding Studios)
 Studios offer Kitchenettes and a microwave
 Stylish furnishings and king size beds
 Reverse cycle air-conditioning
 Sky TV with free movies
 Broadband Internet access
 Work Desk available in some apartments
 Direct dial Telephones with Voicemail
 Executive Suites contain a spa bath
 TV with DVD player

Points of Reference

Invercargill CBD	20m	Southland Stadium	3Km
Invercargill hospital	2.9Km	Rugby Park	1.5Km
Civic Theatre	350m		

Places of Interest

Attraction	Distance
Invercargill Shopping, Entertainment and Restaurant precinct	20m
Information centre and Museum	3.6km
Queens Park	3.6km
E Hayes and Sons (Burt Munro)	600m
Oreti Beach	25km
Teretonga Raceway Park	5km

Transport

Domestic Airport	5Km
Inter city coach terminal	400m
Local Bus Stop	50m

Location Map



Your perfect travel companion.

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QUEST BOOKING TERMS AND CONDITIONS

- **ALL BOOKINGS** are held in good faith to the arrival and departure date listed in this reservation, at the rate specified. To confirm reservations, either current valid credit card details are required, or a deposit received equal to first night's accommodation 10 days prior to arrival. Variations to this may apply during peak periods at the property's discretion.
- **UPON ARRIVAL.** Each guest will be required to sign a standard Quest registration form, and accept the terms and conditions therein of his/her stay.
- **PAYMENT OF RESERVATION.** Any Quest property accepts all major credit cards, however may vary from property so please check at reception. On arrival a pre-authorisation of your credit card for your accommodation amount may be required.

If paying in Cash, a room security bond will be required upon arrival. Although minimum of first night accommodation, this amount may vary from property to property, please check with reception.
- Cheques are not accepted as payment for accommodation unless received, banked and cleared 10 days prior to arrival as a full pre-paid deposit.
- **QANTAS FREQUENT FLYER POINTS.** At Australian properties, QFF Members are awarded 3 points for every whole dollar charged to their account for accommodation only, on properties Published Rates and General Corporate Rates

The following products and services are not eligible for QFF points:

- Accommodation that forms part of an inclusive tour purchase (package).
- Accommodation charged at the wholesale rate.
- Accommodation charged at Negotiated Corporate Rate or Government Rate
- Accommodation charged at heavily discounted rates, such as those found on Last Minute sites.
- Conference related expenses, seminars and banquets.
- Accommodation earning QClub Dollars.
- Accommodation redeemed using QClub Dollars.
- accommodation charged from a special QClub offer any services provided by a third party

Points can only be earned by 1 member per room/apartment and cannot be split between 2 or more members occupying the same room/apartment.

Members can claim points on a maximum of 3 rooms/apartments and a maximum 7 nights per stay applies.

QUEST CANCELLATION POLICY

- CANCELLATION FEE of one night's accommodation will apply to any booking cancelled within 48 hours of arrival time. If no arrival time is specified, it is deemed by 10pm of that day. Any cancellation fee will automatically be charged to the credit card on the confirmation, or deducted from the reservation deposit.

Please note that any Quest property may alter these terms and conditions for specific bookings, and advise by return letter, the terms and conditions that will apply. (i.e. Group or Peak Period reservations)

QUEST GROUPS CANCELLATION POLICY

For information on the Group Cancellation Policy, please contact the Quest Property direct.

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