

Quest on Lambton

Property Contact Details

Street Address: 120 Lambton Quay, Wellington
 Secondary entry 43 The Terrace Wellington
 Postal Address: P.O. Box 10 187 The Terrace, Wellington
 Telephone: 64 (0)4 931 2999 NZ Only 0800 50 80 11
 Facsimile: 64 (0)4 931 2998
 Email: info@questonlambton.co.nz
 Qualmark Rating: 4 Star
 Property Website: www.questonlambton.co.nz

Reservations

Direct: As Above
 Quest Central Reservations: 0800 456 647
 Email: grc@questapartments.co.nz
 Quest Extended Stay Enquiries: 0800 456 647
 Email: esd@questapartments.co.nz

Check-In Information and Requirements

Reception Hours: 7am – 9pm (Mon – Fri)
 8am – 5pm (Sat & Sun)
 Check In: from 2.00pm
 Check Out: to 10.00am
 Car parking /off street and undercover \$22 per night
 Pre-authorisation or cash bond may be required
 Photo ID may be required

Property Features

Complimentary Gymnasium membership to Sports Wide Gym
 Common washer & dryer facilities
 Three disability access apartments available

Property Services

Daily room servicing (Excluding Public Holidays)
 Pantry shopping service
 Breakfast options including Breakfast Packs
 Local restaurant chargeback
 Valet dry cleaning service
 Baby sitting booking service
 Business administration services

Apartment Types

Studio
 One Bedroom Apartment
 One Bedroom Executive Apartment
 Two Bedroom Apartment

Total number of apartments

44

Apartment Facilities & Features

Separate Living and Dining areas (excluding Studios)
 Fully equipped Kitchens and Laundry facilities in all rooms types (excluding Studios)
 Studios offer Kitchenettes with stove and microwave
 Stylish furnishings
 Sky TV
 Broadband Internet access
 Work Desk
 Direct dial Telephones with Voicemail
 TV with DVD player

Points of Reference

Wellington CBD 0Km

Places of Interest

| Attraction | Distance |
|-------------------------------|----------|
| Cable Car | 200m |
| Te Papa Museum of New Zealand | 500m |
| Westpac Trust Stadium | 500m |
| Queens Wharf Events Centre | 200m |
| Wellington Zoo | 8Km |
| Botanical Gardens | 1.5Km |
| Victoria University | 200m |

Transport

| | |
|--|------|
| Domestic and International Airport | 11Km |
| Intercity Coach Terminal/ Inter Island Ferry | 1Km |
| Railway Station | 200m |

Location Map



Quest on Lambton

QUEST BOOKING TERMS AND CONDITIONS

- **ALL BOOKINGS.** Are held in good faith to the arrival and departure date listed in this reservation, at the rate specified. To confirm and secure reservations, either current valid credit card details are required, or a deposit received equal to first night's accommodation 10 days prior to arrival. Variations to this may apply during peak periods at the property's discretion.
- **UPON ARRIVAL.** Each guest will be required to sign a standard Quest registration form, and accept the terms and conditions therein of his/her stay.
- A Minimum deposit of 50% must be made at the time of confirmation. Deposits are non-refundable as per the cancellation policy.
- **PAYMENT OF RESERVATION.** Any Quest property accepts all major credit cards, however may vary from property so please check at reception. On arrival a pre-authorisation of your credit card for your accommodation amount may be required.

If paying by Credit Card a surcharge of 1.5% will be charged to all credit cards. If paying in Cash, a room security bond will be required upon arrival. Although minimum of first night accommodation, this amount may vary from property to property, please check with reception.

Cheques are not accepted as payment for accommodation unless received, banked and cleared 10 days prior to arrival as a full pre-paid deposit.
- **QANTAS FREQUENT FLYER POINTS.** At Australian properties, QFF Members are awarded 3 points for every whole dollar charged to their account for accommodation only, on properties Published Rates and General Corporate Rates.

The following products and services are not eligible for QFF points:

- Accommodation that forms part of an inclusive tour purchase (package).
- Accommodation charged at the wholesale rate.
- Accommodation charged at Negotiated Corporate Rate or Government Rate
- Accommodation charged at heavily discounted rates, such as those found on Last Minute sites.
- Conference related expenses, seminars and banquets.
- Accommodation earning QClub Dollars.
- Accommodation redeemed using QClub Dollars.
- accommodation charged from a special QClub offer any services provided by a third party

Points can only be earned by 1 member per room/apartment and cannot be split between 2 or more members occupying the same room/apartment.

Members can claim points on a maximum of 3 rooms/apartments and a maximum 7 nights per stay applies.


QUEST CANCELLATION POLICY

- **CANCELLATION FEE.** Of one night's accommodation will apply to any booking cancelled within 48 hours of arrival time. If no arrival time is specified, it is deemed by 10pm of that day. Any cancellation fee will automatically be charged to the credit card on the confirmation, or deducted from the reservation deposit.

Please note that any Quest property may alter these terms and conditions for specific bookings, and advise by return letter, the terms and conditions that will apply. (i.e. Group or Peak Period reservations)

QUEST GROUPS CANCELLATION POLICY

Cancellations and changes for Group Bookings must be lodged 21 days prior to the scheduled arrival date of the group. Group bookings over Special Event Periods may require a non-refundable deposit to be paid, in part or full.



Your perfect travel companion.