

## Quest Taupo

### Property Contact Details

Street Address: 9 Tui Street ,Taupo  
 Postal Address: 9 Tui Street ,Taupo  
 Telephone: 64 (0)7 378 7487  
 Facsimile: 64 (0)7 378 8765  
 Email: [host@questtaupo.co.nz](mailto:host@questtaupo.co.nz)  
 Qualmark Rating: 4+ Star  
 Property Website: [www.questtaupo.co.nz](http://www.questtaupo.co.nz)

### Reservations

Direct: As Above  
 Quest Central Reservations: 0800 456 647  
 Email: [grc@questapartments.co.nz](mailto:grc@questapartments.co.nz)  
 Quest Extended Stay Enquiries: 0800 456 647  
 Email: [esd@questapartments.co.nz](mailto:esd@questapartments.co.nz)

### Check-In Information and Requirements

Reception Hours: 7.30am-8.30pm 7 days per week  
 Check In: from 2.00pm  
 Check Out: to 10.00am  
 Car parking FOC  
 Pre-authorisation or cash bond may be required  
 Photo ID may be required

### Property Features

Complimentary car parking  
 Access to off-site gymnasium  
 Onsite heated Pool, spa & private spa pool  
 One disability access apartments available

### Property Services

Daily room servicing  
 Pantry shopping service  
 Breakfast options including Breakfast Packs  
 Local restaurant chargeback  
 Valet dry cleaning service  
 Baby sitting booking service  
 Business administration services

### Apartment Types

Two Bedroom Executive Apartment  
 Three Bedroom Executive Apartment

**Total number of apartments**

**16**

### Apartment Facilities & Features

Separate Living and Dining areas  
 Fully equipped Kitchens and Laundry facilities in all apartments  
 Stylish furnishings  
 Some apartments feature a balcony  
 Sky TV  
 Wireless Internet access  
 Work Desk  
 Direct dial Telephones with Voicemail  
 TV with DVD player

### Points of Reference

Taupo Centre 1Km

### Places of Interest

Attraction	Distance
Winter skiing Mt Ruapehu	100Km
International Golf Course x 2	10Km
Thermal Pools	1Km
Lake and river , Trout Fishing	1Km
Swimming beach	100m
Taupo shopping and restaurants	1Km

### Transport

Domestic Airport	5Km
Intercity Coach terminal	1Km
Lake Cruises	1Km
Jet boat rides	10Km

### Location Map



Your perfect travel companion.

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### QUEST BOOKING TERMS AND CONDITIONS

- **ALL BOOKINGS.** are held in good faith to the arrival and departure date listed in this reservation, at the rate specified. To confirm reservations, either current valid credit card details are required, or a deposit received equal to first night's accommodation 10 days prior to arrival. Variations to this may apply during peak periods at the property's discretion.
- **UPON ARRIVAL.** Each guest will be required to sign a standard Quest registration form, and accept the terms and conditions therein of his/her stay.
- **PAYMENT OF RESERVATION.** any Quest property accepts all major credit cards, however may vary from property so please check at reception. On arrival a pre-authorisation of your credit card for your accommodation amount may be required.

If paying in Cash, a room security bond will be required upon arrival. Although minimum of first night accommodation, this amount may vary from property to property, please check with reception.

Cheques are not accepted as payment for accommodation unless received, banked and cleared 10 days prior to arrival as a full pre-paid deposit.

- **QANTAS FREQUENT FLYER POINTS.** at Australian properties, QFF Members are awarded 3 points for every whole dollar charged to their account for accommodation only, on properties Published Rates and General Corporate Rates.

The following products and services are not eligible for QFF points:

- Accommodation that forms part of an inclusive tour purchase (package).
- Accommodation charged at the wholesale rate.
- Accommodation charged at Negotiated Corporate Rate or Government Rate
- Accommodation charged at heavily discounted rates, such as those found on Last Minute sites.
- Conference related expenses, seminars and banquets.
- Accommodation earning QClub Dollars.
- Accommodation redeemed using QClub Dollars.
- accommodation charged from a special QClub offer any services provided by a third party

Points can only be earned by 1 member per room/apartment and cannot be split between 2 or more members occupying the same room/apartment.

Members can claim points on a maximum of 3 rooms/apartments and a maximum 7 nights per stay applies.

### QUEST CANCELLATION POLICY

- **CANCELLATION FEE.** of one night's accommodation will apply to any booking cancelled within 48 hours of arrival time. If no arrival time is specified, it is deemed by 10pm of that day. Any cancellation fee will automatically be charged to the credit card on the confirmation, or deducted from the reservation deposit.

Please note that any Quest property may alter these terms and conditions for specific bookings, and advise by return letter, the terms and conditions that will apply. (i.e. Group or Peak Period reservations)

### QUEST GROUPS CANCELLATION POLICY

For information on the Group Cancellation Policy, please contact the Quest Property direct.

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