

Quest Carlaw Park

Property Contact Details

Street Address: 15 Nicholls Lane, Carlaw Park ,Auckland 1010
 Postal Address: 15 Nicholls Lane, Carlaw Park ,Auckland 1010
 Telephone: 64 (0)9 304 0521
 Facsimile: 64 (0)9 300 3248
 Email: host@questcarlawpark.co.nz
 Qualmark Rating: 4+ Star
 Property Website: www.questcarlawpark.co.nz

Reservations

Direct: As Above
 Quest Central Reservations: 0800 456 647
 Email: grc@questapartments.co.nz
 Quest Extended Stay Enquiries: 0800 456 647
 Email: esd@questapartments.co.nz

Check-In Information and Requirements

Reception Hours: 7am-7pm (Monday – Friday)
 8am-4pm (Weekends & Public Holidays)
 Check In: from 2.00pm
 Check Out: to 10.00am
 Car parking \$10.00 per night
 Pre-authorisation, prepayment or cash bond may be required
 Photo ID may be required
 Deposit may be required

Property Features

Onsite café and restaurants
 Business Centre
 On site 24 hour management
 Four Disabled Studio Apartments

Property Services

Daily room servicing (ex Sundays & Public Holidays)
 Pantry shopping service
 Breakfast options including Breakfast Packs
 Local restaurant chargeback
 Valet dry cleaning service
 Baby sitting booking service
 Business administration services
 Chauffeured vehicle service (charges apply)

Apartment Types

Studio
 One Bedroom Apartment
 Two Bedroom Penthouse Apartment

Total number of apartments

41

Apartment Facilities & Features

Separate Living and Dining areas (excluding Studios)
 Fully equipped Kitchens and Laundry facilities in all rooms types

Stylish furnishings
 Apartment controlled reverse cycle air-conditioning
 Sky TV
 Broadband & Wi-Fi Internet access
 Work Desk (excluding Studios)
 Direct dial Telephones with Voicemail
 TV with DVD player

Points of Reference

Auckland CBD 1km

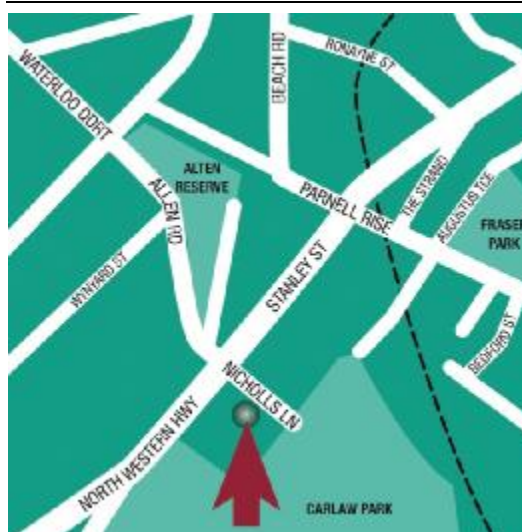
Places of Interest

Attraction	Distance
Auckland Domain	1Km
Vector Arena	3km
ASB Tennis Courts	300m
Auckland University	1km
Auckland High Court	1.35km

Transport

Domestic and International airport	19.5km
South ,West and Northern Motorways	200m

Location Map



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All information correct at the time of completion, subject to change.

QUEST BOOKING TERMS AND CONDITIONS

- § ALL BOOKINGS. are held in good faith to the arrival and departure date listed in this reservation, at the rate specified. To confirm reservations, either current valid credit card details are required, or a deposit received equal to total night's accommodation 10 days prior to arrival. Variations to this may apply during peak periods at the property's discretion.
- § UPON ARRIVAL. each guest will be required to sign a standard Quest registration form, and accept the terms and conditions therein of his/her stay.
- § A Minimum deposit of 50% must be made at the time of confirmation. Deposits are non-refundable as per the cancellation policy.
- § PAYMENT OF RESERVATION. any Quest property accepts all major credit cards, however may vary from property so please check at reception. On arrival a pre-authorisation of your credit card for your accommodation amount may be required.
- If paying by Credit Card a surcharge of 1.5% will be charged to all credit cards. If paying in Cash, a room security bond will be required upon arrival. Although minimum of first night accommodation, this amount may vary from property to property, please check with reception.
- Cheques are not accepted as payment for accommodation unless received, banked and cleared 10 days prior to arrival as a full pre-paid deposit.
- § QANTAS FREQUENT FLYER POINTS. at Australian properties, QFF Members are awarded 3 points for every whole dollar charged to their account for accommodation only, on properties Published Rates and General Corporate Rates.

The following products and services are not eligible for QFF points:

- Accommodation that forms part of an inclusive tour purchase (package).
- Accommodation charged at the wholesale rate.
- Accommodation charged at Negotiated Corporate Rate or Government Rate
- Accommodation charged at heavily discounted rates, such as those found on Last Minute sites.
- Conference related expenses, seminars and banquets.
- Accommodation earning QClub Dollars.
- Accommodation redeemed using QClub Dollars.
- accommodation charged from a special QClub offer any services provided by a third party

Points can only be earned by 1 member per room/apartment and cannot be split between 2 or more members occupying the same room/apartment.

Members can claim points on a maximum of 3 rooms/apartments and a maximum 7 nights per stay applies.


QUEST CANCELLATION POLICY

- § CANCELLATION FEE. of one night's accommodation will apply to any booking cancelled within 48 hours of arrival time. If no arrival time is specified, it is deemed by 10pm of that day. Any cancellation fee will automatically be charged to the credit card on the confirmation, or deducted from the reservation deposit.

Please note that any Quest property may alter these terms and conditions for specific bookings, and advise by return letter, the terms and conditions that will apply. (i.e. Group or Peak Period reservations)

QUEST GROUPS CANCELLATION POLICY

For information on the Group Cancellation Policy, please contact the Quest Property direct.



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