

Quest on Cintra lane

Property Contact Details

Street Address: 3 Whitaker Place, Auckland.
 Postal Address: 3 Whitaker Place, Auckland.
 Telephone: 64 (0)9 379 6288
 Facsimile: 64 (0)9 379 6277
 Email: host@questcintra.co.nz
 Qualmark Rating: 4 Star
 Property Website: www.questcintra.co.nz

Reservations

Direct: As Above
 Quest Central Reservations: 0800 456 647
 Email: grc@questapartments.co.nz
 Quest Extended Stay Enquiries: 0800 456 647
 Email: esd@questapartments.co.nz

Check-In Information and Requirements

Reception Hours: Monday – Thursday 8.00am – 8.00pm
 Friday 8.00am – 5.00pm
 Weekends 9.00am – 5.00pm
 Check In: from 2.00pm
 Check Out: to 10.00am
 Car parking \$ 15.00 Per night
 Pre-authorisation or cash bond may be required
 Photo ID may be required

Property Features

Some apartments with private balconies
 Laundry facilities
 Direct dial telephone
 DVD players

Property Services

Daily or weekly room servicing (ex Sundays & Public Holidays)
 Pantry shopping service
 Breakfast options including Breakfast Packs
 24 hours on-site management
 Valet dry cleaning service
 Baby sitting booking service
 Business administration services
 Tour assistance

Apartment Types

Studio
 One Bedroom Apartment
 Two Bedroom Apartment

Total number of apartments

40

Apartment Facilities & Features

Separate Living and Dining areas (excluding Studios)
 Fully equipped Kitchens and Laundry facilities in all rooms types (excluding Studios)
 Studios offer Kitchenettes with stove and microwave
 Most of apartments feature a balcony
 Sky TV
 Wireless Internet access
 Work Desk
 Direct dial Telephones
 TV with DVD player

Points of Reference

Auckland CBD 1Km

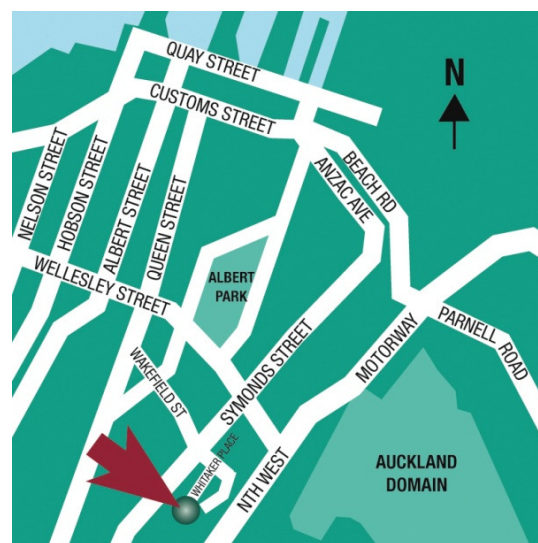
Places of Interest

Attraction	Distance
Auckland Museum and Domain	800m
Vector Arena Quay Park	1.5Km
Auckland Hospital	800m
Sky city	1Km

Transport

Local Rail Station (Britomart)	650m
Local Bus Stop	30m
Auckland international Airport	19.2Km

Location Map



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QUEST BOOKING TERMS AND CONDITIONS

- **ALL BOOKINGS.** Are held in good faith to the arrival and departure date listed in this reservation, at the rate specified. To confirm reservations, either current valid credit card details are required, or a deposit received equal to first night's accommodation 10 days prior to arrival. Variations to this may apply during peak periods at the property's discretion.
- **UPON ARRIVAL.** each guest will be required to sign a standard Quest registration form, and accept the terms and conditions therein of his/her stay.
- A Minimum deposit of 50% must be made at the time of confirmation. Deposits are non-refundable as per the cancellation policy.
- **PAYMENT OF RESERVATION.** any Quest property accepts all major credit cards, however may vary from property so please check at reception. On arrival a pre-authorisation of your credit card for your accommodation amount may be required.

If paying by Credit Card a surcharge of 1.5% will be charged to all credit cards. If paying in Cash, a room security bond will be required upon arrival. Although minimum of first night accommodation, this amount may vary from property to property, please check with reception.

Cheques are not accepted as payment for accommodation unless received, banked and cleared 10 days prior to arrival as a full pre-paid deposit.

- **QANTAS FREQUENT FLYER POINTS.** at Australian properties, QFF Members are awarded 3 points for every whole dollar charged to their account for accommodation only, on properties Published Rates and General Corporate Rates.

The following products and services are not eligible for QFF points:

- Accommodation that forms part of an inclusive tour purchase (package).
- Accommodation charged at the wholesale rate.
- Accommodation charged at Negotiated Corporate Rate or Government Rate
- Accommodation charged at heavily discounted rates, such as those found on Last Minute sites.
- Conference related expenses, seminars and banquets.
- Accommodation earning QClub Dollars.
- Accommodation redeemed using QClub Dollars.
- accommodation charged from a special QClub offer any services provided by a third party

Points can only be earned by 1 member per room/apartment and cannot be split between 2 or more members occupying the same room/apartment.

Members can claim points on a maximum of 3 rooms/apartments and a maximum 7 nights per stay applies.

QUEST CANCELLATION POLICY

- **CANCELLATION FEE.** of one night's accommodation will apply to any booking cancelled within 48 hours of arrival time. If no arrival time is specified, it is deemed by 10pm of that day. Any cancellation fee will automatically be charged to the credit card on the confirmation, or deducted from the reservation deposit.

Please note that any Quest property may alter these terms and conditions for specific bookings, and advise by return letter, the terms and conditions that will apply. (i.e. Group or Peak Period reservations)

QUEST GROUPS CANCELLATION POLICY

For information on the Group Cancellation Policy, please contact the Quest Property direct.

Your perfect travel companion.