

Quest Launceston



Property Contact Details

Street Address:	16 Paterson Street Launceston Tasmania 7250
Postal Address:	As Above
Telephone:	61 – (0)3 6333 3555
Facsimile:	61 – (0)3 6333 0566
Email:	questlaunceston@questapartments.com.au
AAA Rating:	4.5 Star & Green star accreditation
Property Website:	www.questlaunceston.com.au

Reservations

Direct:	As Above
Quest Central Reservations:	1800 334 033
Email:	qrc@questapartments.com.au
Quest Extended Stay Enquiries:	1800 232 384
Email:	esd@questapartments.com.au

Services

Reception Hours:	7am – 10pm Monday – Friday 7am – 10pm Saturday – Sunday
Check In:	from 2.00pm
Check Out:	to 10.00am

Daily room servicing (ex Sundays & Public Holidays)

Pantry shopping service

Breakfast options including Breakfast Packs

Local restaurant chargeback

Valet dry cleaning service

Baby sitting booking service

Business administration services

Room Facilities & Features

- Separate Living and Dining areas (excluding Studios)
- Fully equipped Kitchens and Laundry facilities in all rooms types (excluding Studios)
- Studios offer Kitchenettes with stove and microwave
- Stylish furnishings
- Apartment controlled reverse cycle air-conditioning
- Work Desk
- Direct dial Telephones
- TV with DVD player
- Austar
- Broadband Internet access

Property Features

- Car parking adjacent to property
- Conference facilities catering for up to 25 delegates
- Access rooms available on request
- Lift access to all floors – some apartments have stairs
- Guest Laundry

Bedding Configurations

<u>Twin key mix</u>		<u>Total keys mix</u>	
1 bedroom apt	8	Studio room	1
1 x Queen		1 x Queen	
1 bedroom exec apt	4	Studio Room	13
1 x King split		1 x King splits	
2 bedroom apt	3	1 bedroom apt	8
1 x King split 1 x Queen & Sofa Bed		1 x Queen	
2 bedroom apt	12	1 bedroom apt	4
2 x King splits & Sofa bed		1 x King split	
3 bedroom apt	1	1 bedroom apt	12
1 x King split, 1 Queen, 1Twin		1 x King split with sofa bed	
3 bedroom apt	1	2 bedroom apt	3
1 x King split, 2 x Queen		1 x king split, 1 x Queen, Sofa	
		2 bedroom apt	1
		1 x Queen, 1 x twin	
		2 bedroom apt	1
		2 x Queens	
Total	29	Total	43

Places of Reference

Devonport	100kms	Cradle Mountain	150ms
Hobart	200kms	Bay of Fires	163kms
Freycinet	209kms		

Places of Interest

<u>Attraction</u>	<u>Distance</u>
Cataract Gorge	3km
Boags Centre for Beer Lovers	500m
Start of Tamar Valley Wine Route	1km
Barnbogle Dunes Golf Course	1 hour drive
Hollybank Treetops Adventure	25 min drive
Queen Victoria Museum & Art Gallery	1km

Transport

Launceston Airport	13km
Local bus terminal	200m

Location Map



Your perfect travel companion.

Quest Launceston

QUEST BOOKING TERMS AND CONDITIONS

- **ALL BOOKINGS.** are held in good faith to the arrival and departure date listed in this reservation, at the rate specified. To confirm reservations, either current valid credit card details are required, or a deposit received equal to first night's accommodation 10 days prior to arrival. Variations to this may apply during peak periods at the property's discretion.
- **UPON ARRIVAL.** each guest will be required to sign a standard Quest registration form, and accept the terms and conditions therein of his/her stay.
- A Minimum deposit of 50% must be made at the time of confirmation. Deposits are non-refundable as per the cancellation policy.
- **PAYMENT OF RESERVATION.** any Quest property accepts all major credit cards, however may vary from property so please check at reception. On arrival a pre-authorisation of your credit card for your accommodation amount may be required.

If paying by Credit Card a surcharge of 1.5% will be charged to all credit cards. If paying in Cash, a room security bond will be required upon arrival. Although minimum of first night accommodation, this amount may vary from property to property, please check with reception.

Cheques are not accepted as payment for accommodation unless received, banked and cleared 10 days prior to arrival as a full pre-paid deposit.

- **QANTAS FREQUENT FLYER POINTS.** at Australian properties, QFF Members are awarded 3 points for every whole dollar charged to their account for accommodation only, on properties Published Rates and General Corporate Rates.

The following products and services are not eligible for QFF points:

- Accommodation that forms part of an inclusive tour purchase (package).
- Accommodation charged at the wholesale rate.
- Accommodation charged at Negotiated Corporate Rate or Government Rate
- Accommodation charged at heavily discounted rates, such as those found on Last Minute sites.
- Conference related expenses, seminars and banquets.
- Accommodation earning QClub Dollars.
- Accommodation redeemed using QClub Dollars.
- accommodation charged from a special QClub offer any services provided by a third party

Points can only be earned by 1 member per room/apartment and cannot be split between 2 or more members occupying the same room/apartment.

Members can claim points on a maximum of 3 rooms/apartments and a maximum 7 nights per stay applies.



QUEST CANCELLATION POLICY

- **CANCELLATION FEE.** of one night's accommodation will apply to any booking cancelled within 48 hours of arrival time. If no arrival time is specified, it is deemed by 10pm of that day. Any cancellation fee will automatically be charged to the credit card on the confirmation, or deducted from the reservation deposit.

Please note that any Quest property may alter these terms and conditions for specific bookings, and advise by return letter, the terms and conditions that will apply. (i.e. Group or Peak Period reservations)

QUEST GROUPS CANCELLATION POLICY

For information on the Group Cancellation Policy, please contact the Quest Property direct.

Your perfect travel companion.