

# Quest Savoy



## Property Contact Details

|                   |  |
|-------------------|--|
| Street Address:   | 38 Elizabeth Street<br>Hobart TAS 7000   |
| Postal Address:   | As Above   |
| Telephone:        | 61 – (0)3 6220 2300  |
| Facsimile:        | 61 – (0)3 6224 0997  |
| Email:            | <a href="mailto:questsavoy@questapartments.com.au">questsavoy@questapartments.com.au</a> |
| AAA Rating:       | 4 Star   |
| Property Website: | <a href="http://www.questsavoy.com.au">www.questsavoy.com.au</a>                         |

## Reservations

|                                |  |
|--------------------------------|--|
| Direct:                        | As Above   |
| Quest Central Reservations:    | 1800 334 033   |
| Email:                         | <a href="mailto:qrc@questapartments.com.au">qrc@questapartments.com.au</a> |
| Quest Extended Stay Enquiries: | 1800 232 384   |
| Email:                         | <a href="mailto:esd@questapartments.com.au">esd@questapartments.com.au</a> |
| GDS                            | QG   |

## Check-In Information and Requirements

|                                |                              |
|--------------------------------|------------------------------|
| Reception Hours:               | 7am – 9pm Seven days         |
| Check In:                      | from 2.00pm                  |
| Check Out:                     | to 10.00am                   |
| Car parking                    | – enquire at time of booking |
| Pre-authorization or cash bond | may be required              |
| Photo ID                       | may be required              |

## Property Features

|   |
|---|
| Discounted entry to the onsite Savoy Therapeutic Baths              |
| Preferred access car parking located one block down (charges apply) |

## Services

|   |
|---|
| Daily Room Servicing (ex Sundays & Public Holidays) |
| Pantry Shopping Service                             |
| Breakfast Options including Breakfast Packs         |
| Charge Back at a selection of local restaurants     |
| Valet Dry Cleaning Service                          |
| Baby Sitting Booking Service                        |
| Business Administration Services                    |
| Airport shuttle bus service                         |

## Apartment Types

|  |
|--|
| Studio                                 |
| Executive Suite                        |
| <b>Total number of apartments - 24</b> |

## Room Facilities & Features

|   |
|---|
| Living and Dining areas                                   |
| Kitchens and Laundry facilities types (excluding Studios) |
| Bath, Shower & jet baths or spa                           |
| Stylish furnishings                                       |
| Apartment controlled reverse cycle air-conditioning       |
| Work Desk   |
| Direct dial Telephones with Voicemail                     |
| TV with DVD player  |
| Broadband Internet access                                 |

## Places of Interest

| Attraction              | Distance |
|-------------------------|----------|
| CBD                     | 20m      |
| Salamanca Place         | 300m     |
| Museum & Art Gallery    | 250m     |
| Shopping                | 20m      |
| Federation Concert Hall | 300m     |
| Convention Center       | 300m     |
| Royal Botanic Gardens   | 1km      |
| Hobart Aquatic Center   | 700m     |

## Transport

|                          |       |
|--------------------------|-------|
| Airport                  | 15 km |
| Hobart ferry terminals   | 300m  |
| Bus Terminal & Taxi Rank | 30m   |

## Location Map



Your perfect travel companion.

## QUEST BOOKING TERMS AND CONDITIONS

- **ALL BOOKINGS.** are held in good faith to the arrival and departure date listed in this reservation, at the rate specified. To confirm reservations, either current valid credit card details are required, or a deposit received equal to first night's accommodation 10 days prior to arrival. Variations to this may apply during peak periods at the property's discretion.
- **UPON ARRIVAL.** each guest will be required to sign a standard Quest registration form, and accept the terms and conditions therein of his/her stay.
- A Minimum deposit of 50% must be made at the time of confirmation. Deposits are non-refundable as per the cancellation policy.
- **PAYMENT OF RESERVATION.** any Quest property accepts all major credit cards, however may vary from property so please check at reception. On arrival a pre-authorisation of your credit card for your accommodation amount may be required.

If paying by Credit Card a surcharge of 1.5% will be charged to all credit cards. If paying in Cash, a room security bond will be required upon arrival. Although minimum of first night accommodation, this amount may vary from property to property, please check with reception.

Cheques are not accepted as payment for accommodation unless received, banked and cleared 10 days prior to arrival as a full pre-paid deposit.

- **QANTAS FREQUENT FLYER POINTS.** at Australian properties, QFF Members are awarded 3 points for every whole dollar charged to their account for accommodation only, on properties Published Rates and General Corporate Rates.

The following products and services are not eligible for QFF points:

- Accommodation that forms part of an inclusive tour purchase (package).
- Accommodation charged at the wholesale rate.
- Accommodation charged at Negotiated Corporate Rate or Government Rate
- Accommodation charged at heavily discounted rates, such as those found on Last Minute sites.
- Conference related expenses, seminars and banquets.
- Accommodation earning QClub Dollars.
- Accommodation redeemed using QClub Dollars.
- accommodation charged from a special QClub offer any services provided by a third party

Points can only be earned by 1 member per room/apartment and cannot be split between 2 or more members occupying the same room/apartment.

Members can claim points on a maximum of 3 rooms/apartments and a maximum 7 nights per stay applies.

## QUEST CANCELLATION POLICY

- **CANCELLATION FEE.** of one night's accommodation will apply to any booking cancelled within 48 hours of arrival time. If no arrival time is specified, it is deemed by 10pm of that day. Any cancellation fee will automatically be charged to the credit card on the confirmation, or deducted from the reservation deposit.

Please note that any Quest property may alter these terms and conditions for specific bookings, and advise by return letter, the terms and conditions that will apply. (i.e. Group or Peak Period reservations)

## QUEST GROUPS CANCELLATION POLICY

For information on the Group Cancellation Policy, please contact the Quest Property direct.