

Quest Trinity House



Property Contact Details

Street Address:	149 Brooker Avenue Hobart TAS 7000
Postal Address:	As Above
Telephone:	61 – (0)3 6236 9656
Facsimile:	61 – (0)3 6236 9655
Email:	questtrinity@questapartments.com.au
AAA Rating:	3.5 Star
Property Website:	www.questtrinityhouse.com.au

Reservations

Direct:	As Above
Quest Central Reservations:	1800 334 033
Email:	qrc@questapartments.com.au
Quest Extended Stay Enquiries:	1800 232 384
Email:	esd@questapartments.com.au

Services

Reception Hours:	8am – 9pm Monday – Friday 8am – 9pm Saturday – Sunday
Check In:	from 2.00pm
Check Out:	to 10.00am

Daily room servicing (ex Sundays & Public Holidays)

Pantry shopping service

Breakfast options including Breakfast Packs

Local restaurant chargeback

Valet dry cleaning service

Baby sitting booking service

Business administration services

Room Facilities & Features

- Separate Living and Dining areas (excluding Studios)
- Fully equipped Kitchens and Laundry facilities in all rooms types (excluding Studios)
- Studios offer Kitchenettes
- Direct in-dial telephones
- Some apartments feature a balcony or courtyard
- Some apartments controlled reverse cycle air-conditioning
- Some Apartments with work Desk
- Direct dial Telephones
- TV
- Movie Vue In-house movies
- Broadband Internet access

Property Features

- Onsite car parking
- Conference facilities catering for up to 25 delegates
- Access room available on request
- Landscaped Gardens
- Guest Laundry
- Alfresco BBQ area

Bedding Configurations

	<u>Total keys mix</u>
Studio room	5
1 x King split	
1 x Queen	
1 Bedroom Apt	6
1 x Queen + Sofa	
1 x Queen + Single + Sofa Bed	
2 bedroom apt	23
1 Queen + 2 Single	
Queen + Double	
3 bedroom apt	2
Queen + Double + 2 Single	
Queen + Double + 3 Single	
4 bedroom apt	1
1 x King split + 2 x Double + 2 Single	
Total	37

Points of Reference

Hobart CBD	2.5kms	Kingston	14.7kms
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Places of Interest

<u>Attraction</u>	<u>Distance</u>
Salamanca Place	1.1km
Museum	250m
Art Gallery	250m
Public Hospital	1km
Hobart Botanical Gardens	250m
Hobart Aquatic Centre	1.5kms
Trafalgar Shopping Centre	1.1km
Franklin Wharf & Sullivan's Cove	3kms

Transport

Hobart Airport	20kms
Local bus stop	200m

Location Map



Your perfect travel companion.

QUEST BOOKING TERMS AND CONDITIONS

- **ALL BOOKINGS.** are held in good faith to the arrival and departure date listed in this reservation, at the rate specified. To confirm reservations, either current valid credit card details are required, or a deposit received equal to first night's accommodation 10 days prior to arrival. Variations to this may apply during peak periods at the property's discretion.
- **UPON ARRIVAL.** each guest will be required to sign a standard Quest registration form, and accept the terms and conditions therein of his/her stay.
- A Minimum deposit of 50% must be made at the time of confirmation. Deposits are non-refundable as per the cancellation policy.
- **PAYMENT OF RESERVATION.** any Quest property accepts all major credit cards, however may vary from property so please check at reception. On arrival a pre-authorisation of your credit card for your accommodation amount may be required.

If paying by Credit Card a surcharge of 1.5% will be charged to all credit cards. If paying in Cash, a room security bond will be required upon arrival. Although minimum of first night accommodation, this amount may vary from property to property, please check with reception.

Cheques are not accepted as payment for accommodation unless received, banked and cleared 10 days prior to arrival as a full pre-paid deposit.

- **QANTAS FREQUENT FLYER POINTS.** at Australian properties, QFF Members are awarded 3 points for every whole dollar charged to their account for accommodation only, on properties Published Rates and General Corporate Rates.

The following products and services are not eligible for QFF points:

- Accommodation that forms part of an inclusive tour purchase (package).
- Accommodation charged at the wholesale rate.
- Accommodation charged at Negotiated Corporate Rate or Government Rate
- Accommodation charged at heavily discounted rates, such as those found on Last Minute sites.
- Conference related expenses, seminars and banquets.
- Accommodation earning QClub Dollars.
- Accommodation redeemed using QClub Dollars.
- accommodation charged from a special QClub offer any services provided by a third party

Points can only be earned by 1 member per room/apartment and cannot be split between 2 or more members occupying the same room/apartment.

Members can claim points on a maximum of 3 rooms/apartments and a maximum 7 nights per stay applies.

QUEST CANCELLATION POLICY

- **CANCELLATION FEE.** of one night's accommodation will apply to any booking cancelled within 48 hours of arrival time. If no arrival time is specified, it is deemed by 10pm of that day. Any cancellation fee will automatically be charged to the credit card on the confirmation, or deducted from the reservation deposit.

Please note that any Quest property may alter these terms and conditions for specific bookings, and advise by return letter, the terms and conditions that will apply. (i.e. Group or Peak Period reservations)

QUEST GROUPS CANCELLATION POLICY

For information on the Group Cancellation Policy, please contact the Quest Property direct.