

Quest Waterfront

Property Contact Details

Quest Waterfront

Street Address:	3 Brooke Street Hobart
Postal Address:	As Above
Telephone:	61 – (0)3 6224 8630
Facsimile:	61 – (0)3 6224 8633
Email:	questwaterfront@questapartments.com.au
AAA Rating:	4 Star
Property Website:	www.questwaterfront.com.au
GDS:	QG - chain code

Services

Reception Hours:	8am – 10pm (June – September) 7am – 9pm (October – May)
Check In:	from 2.00pm
Check Out:	to 10.00am

Daily room servicing (ex Sundays & Public Holidays)

Pantry shopping service

Breakfast Packs

Restaurant chargeback

Valet dry cleaning service

Baby sitting booking service

Business administration services

Room Facilities & Features

Living/dining area
 Kitchenette with microwave in Studios & Suites
 Spa baths in all apartments except in Access Apartment
 Climate control air-conditioning
 Direct dial phones with voice mail
 TV
 Wireless internet
 Free Movie Channels

Property Features

Limited car parking available on request
 Access room available
 Guest Laundry
 Centrally located on the waterfront
 Close to numerous cafes bars and Salamanca
 Restaurant Charge Back facilities
 Valet Dry Cleaning
 24 hour check in
 On site security

Bedding Configurations

Hotel Rooms	8	Studio Deluxe	4
Queen		Queen + 2 singles	
Studio (1 Access Room)	5	Family Suite	4
King Spit or Queen		King Split + 2 singles	
Studio Deluxe	4	Family Suite	6
Queen + 1 Single		Queen + 3 singles	
			Total
			34

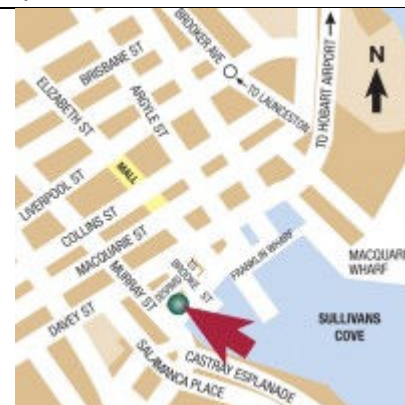
Places of Interest

Attraction	Distance
Salamanca Place	100m
Battery Point	500m
Hobart Aquatic Centre	800m
The Royal Theatre	800m
Art Gallery/Museum	500m
Hobart CBD	200m
Federation Concert Hall	500m
Convention centre	500m
Royal Hobart and Hobart Private Hospitals	400m
Royal Botanical Gardens	1km
Supermarket	1km

Transport

Hobart Airport	15 km
Taxi Rank	50m
Airport Shuttle Bus	Reception
Local Bus Stop	100m

Location Map



Your perfect travel companion.

Quest Waterfront

QUEST BOOKING TERMS AND CONDITIONS

- **ALL BOOKINGS.** are held in good faith to the arrival and departure date listed in this reservation, at the rate specified. To confirm reservations, either current valid credit card details are required, or a deposit received equal to first night's accommodation 10 days prior to arrival. Variations to this may apply during peak periods at the property's discretion.
- **UPON ARRIVAL.** each guest will be required to sign a standard Quest registration form, and accept the terms and conditions therein of his/her stay.
- A Minimum deposit of 50% must be made at the time of confirmation. Deposits are non-refundable as per the cancellation policy.
- **PAYMENT OF RESERVATION.** any Quest property accepts all major credit cards, however may vary from property so please check at reception. On arrival a pre-authorisation of your credit card for your accommodation amount may be required.

If paying by Credit Card a surcharge of 1.5% will be charged to all credit cards. If paying in Cash, a room security bond will be required upon arrival. Although minimum of first night accommodation, this amount may vary from property to property, please check with reception.

Cheques are not accepted as payment for accommodation unless received, banked and cleared 10 days prior to arrival as a full pre-paid deposit.

- **QANTAS FREQUENT FLYER POINTS.** at Australian properties, QFF Members are awarded 3 points for every whole dollar charged to their account for accommodation only, on properties Published Rates and General Corporate Rates.

The following products and services are not eligible for QFF points:

- Accommodation that forms part of an inclusive tour purchase (package).
- Accommodation charged at the wholesale rate.
- Accommodation charged at Negotiated Corporate Rate or Government Rate
- Accommodation charged at heavily discounted rates, such as those found on Last Minute sites.
- Conference related expenses, seminars and banquets.
- Accommodation earning QClub Dollars.
- Accommodation redeemed using QClub Dollars.
- accommodation charged from a special QClub offer any services provided by a third party

Points can only be earned by 1 member per room/apartment and cannot be split between 2 or more members occupying the same room/apartment.

Members can claim points on a maximum of 3 rooms/apartments and a maximum 7 nights per stay applies.

QUEST CANCELLATION POLICY

- **CANCELLATION FEE.** of one night's accommodation will apply to any booking cancelled within 48 hours of arrival time. If no arrival time is specified, it is deemed by 10pm of that day. Any cancellation fee will automatically be charged to the credit card on the confirmation, or deducted from the reservation deposit.

Please note that any Quest property may alter these terms and conditions for specific bookings, and advise by return letter, the terms and conditions that will apply. (i.e. Group or Peak Period reservations)

QUEST GROUPS CANCELLATION POLICY

For information on the Group Cancellation Policy, please contact the Quest Property direct.

Your perfect travel companion.