

## Quest on King William



### Property Contact Details

Street Address:	82 King William Street Adelaide 5000 SA
Postal Address:	As Above
Telephone:	61 – (0)8 8217 5000
Facsimile:	61 – (0)8 8217 5000
Email:	<a href="mailto:questkingwilliam@questapartments.com.au">questkingwilliam@questapartments.com.au</a>
AAA Rating:	4.5 Star
Property Website:	<a href="http://www.questonkingwilliam.com.au">www.questonkingwilliam.com.au</a>

### Reservations

Direct:	As Above
Quest Central Reservations:	1800 334 033
Email:	<a href="mailto:qrc@questapartments.com.au">qrc@questapartments.com.au</a>
Quest Extended Stay Enquiries:	1800 232 384
Email:	<a href="mailto:esd@questapartments.com.au">esd@questapartments.com.au</a>
GDS:	QG

### Check-in information & requirement

Reception Hours:	7am – 11pm Seven days
Check In:	from 2.00pm
Check Out:	to 10.00am
Car parking – offsite, undercover can be arranged please enquire at time of booking	
Pre-authorisation or cash bond may be required	
Photo ID may be required	
Deposit may be required	

### Property Features

Undercover Car Parking available offsite
Meeting Room
Mobility Access rooms available on request
Lift access to all floors
Guest Laundry
Onsite Gymnasium (additional cost applies)

### Property Services

Daily room servicing (ex Sundays & Public Holidays)
Pantry shopping service
Breakfast options including Breakfast Packs
Local restaurant chargeback
Valet dry cleaning service

### Apartment Types

Studio
1 bedroom apartment
2 bedroom apartment
<b>Total number of apartments - 71</b>

### Room Facilities & Features

All apartments are non smoking
Separate bedrooms in One & Two Bedroom Apartments
Studios and One Bedroom Apartments offer Kitchenettes with stove and microwave
Two Bedroom Apartments are fully self contained
Iron & Ironing Board
Apartment controlled reverse cycle air-conditioning
Work Desk
Direct dial Telephones
TV with DVD player
Foxtel Connection
Broadband Internet access

### Points of Reference

Barossa Valley	60kms	McLaren Vale	40kms
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### Places of Interest

Attraction	Distance
Rundle Mall	100m
Botanic Gardens & National Wine Centre	1km
Adelaide Cricket Ground	500m
Central Market	700m
Adelaide Hospital	1km
Sky City Casino	500m
Adelaide Showground's	3kms
Victoria Park Racecourse (CLIPSAL 500)	2kms
Adelaide Convention Centre	850m
The University of Adelaide	600m

### Transport

Adelaide Airport	7.2kms
Local train station – Adelaide Station	480m
Local bus terminal – Grenfell Street North	60m

### Location Map



Your perfect travel companion.

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### QUEST BOOKING TERMS AND CONDITIONS

- **ALL BOOKINGS.** are held in good faith to the arrival and departure date listed in this reservation, at the rate specified. To confirm reservations, either current valid credit card details are required, or a deposit received equal to first night's accommodation 10 days prior to arrival. Variations to this may apply during peak periods at the property's discretion.
- **UPON ARRIVAL.** each guest will be required to sign a standard Quest registration form, and accept the terms and conditions therein of his/her stay.
- A Minimum deposit of 50% must be made at the time of confirmation. Deposits are non-refundable as per the cancellation policy.
- **PAYMENT OF RESERVATION.** any Quest property accepts all major credit cards, however may vary from property so please check at reception. On arrival a pre-authorisation of your credit card for your accommodation amount may be required.

If paying by Credit Card a surcharge of 1.5% will be charged to all credit cards. If paying in Cash, a room security bond will be required upon arrival. Although minimum of first night accommodation, this amount may vary from property to property, please check with reception.

Cheques are not accepted as payment for accommodation unless received, banked and cleared 10 days prior to arrival as a full pre-paid deposit.

- **QANTAS FREQUENT FLYER POINTS.** at Australian properties, QFF Members are awarded 3 points for every whole dollar charged to their account for accommodation only, on properties Published Rates and General Corporate Rates.

The following products and services are not eligible for QFF points:

- Accommodation that forms part of an inclusive tour purchase (package).
- Accommodation charged at the wholesale rate.
- Accommodation charged at Negotiated Corporate Rate or Government Rate
- Accommodation charged at heavily discounted rates, such as those found on Last Minute sites.
- Conference related expenses, seminars and banquets.
- Accommodation earning QClub Dollars.
- Accommodation redeemed using QClub Dollars.
- accommodation charged from a special QClub offer any services provided by a third party

Points can only be earned by 1 member per room/apartment and cannot be split between 2 or more members occupying the same room/apartment.

Members can claim points on a maximum of 3 rooms/apartments and a maximum 7 nights per stay applies.

### QUEST CANCELLATION POLICY

- **CANCELLATION FEE.** of one night's accommodation will apply to any booking cancelled within 48 hours of arrival time. If no arrival time is specified, it is deemed by 10pm of that day. Any cancellation fee will automatically be charged to the credit card on the confirmation, or deducted from the reservation deposit.

Please note that any Quest property may alter these terms and conditions for specific bookings, and advise by return letter, the terms and conditions that will apply. (i.e. Group or Peak Period reservations)

### QUEST GROUPS CANCELLATION POLICY

For information on the Group Cancellation Policy, please contact the Quest Property direct.

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