

Quest on Rheola

Property Contact Details

Street Address:	18 Rheola Street West Perth WA 6005
Postal Address:	As Above
Telephone:	61 – (0)8 9365 8999
Facsimile:	61 – (0)3 9365 8900
Email:	questonrheola@questapartments.com.au
AAA Rating:	4 Star & Green star accreditation
Property Website:	www.questonrheola.com.au

Reservations

Direct:	As Above
Quest Central Reservations:	1800 334 033
Email:	qrc@questapartments.com.au
Quest Extended Stay Enquiries:	1800 232 384
Email:	esd@questapartments.com.au

Services

Reception Hours:	7am – 8pm Monday – Friday 8am – 4pm Saturday – Sunday
Check In:	from 2.00pm
Check Out:	to 10.00am

Daily room servicing (ex Sundays & Public Holidays)

Pantry shopping service

Breakfast options including Breakfast Packs

Local restaurant chargeback

Valet dry cleaning service

Baby sitting booking service

Business administration services

Room Facilities & Features

Separate Living and Dining areas
Fully equipped Kitchens – Oven, Cooktop, Rangehood &
Fridge Fully equipped Laundry – Washing Machine, Dryer &
Iron Stylish furnishings

Apartments feature a balcony

Foxtel – 6 channels

Apartment feature a Dry Mini Bar

Apartment controlled reverse cycle air-conditioning

Direct dial Telephones with Voicemail

Full HD LCD TV with Blu Ray player

Broadband Internet access

Property Features

Complimentary onsite undercover car parking

* one vehicle per apartment

Keycard Security System

Non Smoking property

Bedding Configurations

Total keys mix

1 bedroom apt	5
1 x King split	
1 bedroom disabled access apt	1
1 x Queen split	
2 bedroom apt	14
2 x Queen	
1 x Queen + 2 x King single	
Total	20

Points of Reference

Perth	2kms	Subiaco	2kms
Northbridge	3kms	Fremantle	20kms
Mandurah	75kms	Bunbury	180kms
Margaret River	275kms	Kalgoorlie	593kms

Places of Interest

<u>Attraction</u>	<u>Distance</u>
West Perth Business District	200m
Perth CBD	2kms
Kings Park Botanical Gardens	500m
Subiaco Oval	2kms
Parliament House	2kms
His Majesty's Theatre	3kms
Burswood Casino / Golf Course	7kms

Transport

Perth Airport	7kms
Local train station - West Leederville	800m
Local Bus Service - Stop number 10108 Service #24, #25, #27 & #103	250m
Interstate Rail & Couch Terminal – Perth Station	3kms

Location Map

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QUEST BOOKING TERMS AND CONDITIONS

- **ALL BOOKINGS.** are held in good faith to the arrival and departure date listed in this reservation, at the rate specified. To confirm reservations, either current valid credit card details are required, or a deposit received equal to first night's accommodation 10 days prior to arrival. Variations to this may apply during peak periods at the property's discretion.
- **UPON ARRIVAL.** each guest will be required to sign a standard Quest registration form, and accept the terms and conditions therein of his/her stay.
- A Minimum deposit of 50% must be made at the time of confirmation. Deposits are non-refundable as per the cancellation policy.
- **PAYMENT OF RESERVATION.** any Quest property accepts all major credit cards, however may vary from property so please check at reception. On arrival a pre-authorisation of your credit card for your accommodation amount may be required.

If paying by Credit Card a surcharge of 1.5% will be charged to all credit cards. If paying in Cash, a room security bond will be required upon arrival. Although minimum of first night accommodation, this amount may vary from property to property, please check with reception.

Cheques are not accepted as payment for accommodation unless received, banked and cleared 10 days prior to arrival as a full pre-paid deposit.

- **QANTAS FREQUENT FLYER POINTS.** at Australian properties, QFF Members are awarded 3 points for every whole dollar charged to their account for accommodation only, on properties Published Rates and General Corporate Rates.

The following products and services are not eligible for QFF points:

- Accommodation that forms part of an inclusive tour purchase (package).
- Accommodation charged at the wholesale rate.
- Accommodation charged at Negotiated Corporate Rate or Government Rate
- Accommodation charged at heavily discounted rates, such as those found on Last Minute sites.
- Conference related expenses, seminars and banquets.
- Accommodation earning QClub Dollars.
- Accommodation redeemed using QClub Dollars.
- accommodation charged from a special QClub offer any services provided by a third party

Points can only be earned by 1 member per room/apartment and cannot be split between 2 or more members occupying the same room/apartment.

Members can claim points on a maximum of 3 rooms/apartments and a maximum 7 nights per stay applies.

QUEST CANCELLATION POLICY

- **CANCELLATION FEE.** of one night's accommodation will apply to any booking cancelled within 48 hours of arrival time. If no arrival time is specified, it is deemed by 10pm of that day. Any cancellation fee will automatically be charged to the credit card on the confirmation, or deducted from the reservation deposit.

Please note that any Quest property may alter these terms and conditions for specific bookings, and advise by return letter, the terms and conditions that will apply. (i.e. Group or Peak Period reservations)

QUEST GROUPS CANCELLATION POLICY

For information on the Group Cancellation Policy, please contact the Quest Property direct.

Your perfect travel companion.