

Quest Gladstone

Property Contact Details

Street Address: 39-43 Bramston Street
Gladstone QLD 4680

Postal Address: As Above

Telephone: 61 – (07) 4970 0900

Facsimile: 61 – (07) 4970 0999

Email: questgladstone@questapartments.com.au

AAA Rating: 4.5 Star

Property Website: www.questgladstone.com.au

Reservations

Direct: As Above

Customer Contact Centre: 1800 334 033

Email: ccc@questapartments.com.au

Quest Extended Stay Enquiries: 1800 232 384

Email: esd@questapartments.com.au

GDS: QG

Property Features

Limited complimentary onsite secure car parking

Outdoor pool & alfresco BBQ area

Conference room – catering for 40 PAX

Check-In Information and Requirements

Reception Hours: 6.30am – 10pm Monday – Sunday

Check In: from 2.00pm

Check Out: to 10.00am

Limited complimentary car parking available

Pre-authorisation, bond & photo ID may be required

Property Services

Daily room servicing (ex Sundays & Public Holidays)

Pantry shopping service

Breakfast options including Breakfast Packs

Local restaurant chargeback

Valet dry cleaning service

Business administration services

Apartment Types

Studio Apartment

1 Bedroom Apartment

2 Bedroom Apartment

2 Bedroom Executive Apartment

Three Bedroom Apartment

Total number of apartments

82

Apartment Facilities & Features

Open plan living and dining area with separate bedroom (excluding Studios)

Fully equipped kitchens and laundry facilities

Kitchenettes with cook tops and microwave in Studios

Apartment controlled reverse cycle air-conditioning

Iron and ironing board

Direct dial telephones with voicemail

Austar connection

iPod docking station

Broadband internet access

Access apartments available

Points of Reference

Gladstone CBD	10mtrs
Woolworths Shopping Centre	300mtrs

Places of Interest

<u>Attraction</u>	<u>Distance</u>
Gladstone Regional Art Gallery & Museum	200m
Marina Parklands	2.5km
Tondoon Botanic Gardens	3.5km
Gecko Valley Winery	4km
Tannum Sands Beach	20km

Transport

Gladstone Coach Terminal	100m
Gladstone Train Station	1.4km
Gladstone Marina	1.9km
Gladstone Domestic Airport	8.3km

Location Map



Your perfect travel companion.

Quest Gladstone

QUEST BOOKING TERMS AND CONDITIONS

- **ALL BOOKINGS** are held in good faith to the arrival and departure date listed in this reservation, at the rate specified. To confirm reservations, full payment is required at the time of booking. Variations to this may apply during peak periods at the property's discretion.
- **UPON ARRIVAL** each guest will be required to sign a standard Quest registration form, and accept the terms and conditions therein of his/her stay.
- Full payment must be made at the time of confirmation. Deposits are non-refundable as per the cancellation policy.
- **PAYMENT OF RESERVATION.** At any Quest property all major credit cards are accepted, however other payment methods may vary from property to property, so please confirm at the time of booking. On arrival a pre-authorisation of your credit card may be required.

If paying by Credit Card a surcharge of 1.5% will be charged to all credit cards. If paying in Cash, a room security bond will be required upon arrival. Although minimum of first night accommodation, this amount may vary from property to property, please check with reception.

Cheques are not accepted as payment for accommodation unless received, banked and cleared 10 days prior to arrival as a full pre-paid deposit.

- **QANTAS FREQUENT FLYER POINTS.** At Australian properties, QFF Members are awarded 3 points for every whole dollar charged to their account for accommodation only, on properties Published Rates and Event Rates.

The following products and services are not eligible for QFF points:

- Accommodation that forms part of an inclusive tour purchase (package).
- Accommodation charged at the wholesale rate.
- Accommodation charged at Negotiated Corporate Rate or Government Rate
- Accommodation charged at heavily discounted rates, such as those found on Last Minute sites.
- Conference related expenses, seminars and banquets.
- Accommodation earning QClub Dollars.
- Accommodation redeemed using QClub Dollars.
- accommodation charged from a special QClub offer any services provided by a third party
- Any booking received from Qantas Ready Rooms (points are processed at the time of booking).

Points can only be earned by 1 member per room/apartment and cannot be split between 2 or more members occupying the same room/apartment.

Members can claim points on a maximum of 3 rooms/apartments and a maximum 7 nights per stay applies.

QUEST CANCELLATION POLICY

- A **CANCELLATION FEE** of one night's accommodation will apply to any booking cancelled within 48 hours of arrival time. If no arrival time is specified, it is deemed by 10pm of that day. Any cancellation fee will automatically be charged to the credit card on the confirmation, or deducted from the reservation deposit.

Please note that any Quest property may alter these terms and conditions for specific bookings, and advise by return letter, the terms and conditions that will apply. (i.e. Group or Peak Period reservations)

QUEST GROUPS CANCELLATION POLICY

For information on the Group Cancellation Policy, please contact the Quest Property direct.

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