

## Quest Chermside

### Property Contact Details

Street Address:	9 Thomas Street Chermside QLD 4032
Postal Address:	As Above
Telephone:	61 – (0)7 3363 0100
Facsimile:	61 – (0)7 3363 0199
Email:	<a href="mailto:questchermside@questapartments.com.au">questchermside@questapartments.com.au</a>
AAA Rating:	4.5 Star & Green star accreditation
Property Website:	<a href="http://www.questchermside.com.au">www.questchermside.com.au</a>

### Check-In Information and Requirements

Reception Hours:	7am – 10pm Monday to Saturday 8am – 9pm Sunday
Check In:	from 2.00pm
Check Out:	to 10.00am
Car parking	Free of Charge
Pre-authorization of credit card on arrival will be required	
Photo ID may be required	
Deposit for group bookings may be required	

### Property Features

Conference facilities
Walking distance to 2 major hospitals
24-hour onsite management
10km from Brisbane's International & Domestic Airports and Brisbane's CBD

### Property Services

Daily room servicing (ex Sundays & Public Holidays)
Pantry shopping service
Breakfast options including Breakfast Packs
Local restaurant chargeback
Valet dry cleaning service
Business administration services
Late arrival procedure

### Apartment Types

Studio Apartment	
1 Bedroom Apartment	
2 Bedroom Apartment	
<b>Total number of apartments</b>	<b>54</b>

### Apartment features

Open plan lounge/kitchen/dining area
Extensive Kitchenettes in Studio Apartments, full kitchen facilities in 1 and 2 Bedroom Apartments
Stylish furnishings (new property 2008)
All apartments feature a balcony
Apartment controlled reverse cycle air-conditioning
Foxtel (includes Sport 1, 2 & 3)
Wireless broadband internet access
Work Desk
Direct dial Telephones
Flat screen TV with DVD players

### Points of Reference

Brisbane CBD	10km	Airport	10km
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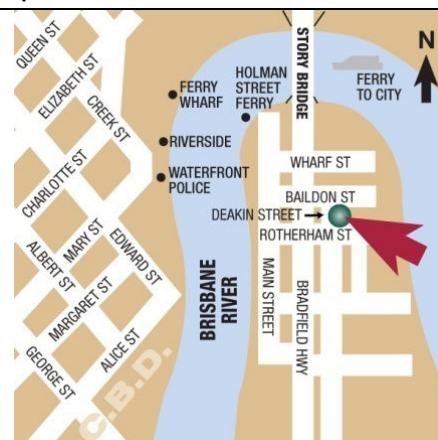
### Places of Interest

Attraction	Distance
Gabba	11km
Southbank	12km
Suncorp Stadium	11km
Fortitude Valley	9 km
Brisbane Convention and Exhibition Centre	12km
Brisbane Entertainment Center	6km
Kedron Wavell Services Club	300m
Chermside Aquatic center	300m
Westfield Chermside Shopping center	100m
4 Theme parks approx 1 hours drive away	64.3 km
Sunshine Coast & Gold Coast beaches within 1-1.25 hrs drive	85km

### Transport

Domestic airport	11km
International airport	10km
Chermside Bus Interchange	100m

### Location Map



Your perfect travel companion.

### QUEST BOOKING TERMS AND CONDITIONS

- **ALL BOOKINGS.** are held in good faith to the arrival and departure date listed in this reservation, at the rate specified. To confirm reservations, either current valid credit card details are required, or a deposit received equal to first night's accommodation 10 days prior to arrival. Variations to this may apply during peak periods at the property's discretion.
- **UPON ARRIVAL.** each guest will be required to sign a standard Quest registration form, and accept the terms and conditions therein of his/her stay.
- A Minimum deposit of 50% must be made at the time of confirmation. Deposits are non-refundable as per the cancellation policy.
- **PAYMENT OF RESERVATION.** any Quest property accepts all major credit cards, however may vary from property so please check at reception. On arrival a pre-authorisation of your credit card for your accommodation amount may be required.

If paying by Credit Card a surcharge of 1.5% will be charged to all credit cards. If paying in Cash, a room security bond will be required upon arrival. Although minimum of first night accommodation, this amount may vary from property to property, please check with reception.

Cheques are not accepted as payment for accommodation unless received, banked and cleared 10 days prior to arrival as a full pre-paid deposit.

- **QANTAS FREQUENT FLYER POINTS.** at Australian properties, QFF Members are awarded 3 points for every whole dollar charged to their account for accommodation only, on properties Published Rates and General Corporate Rates.

The following products and services are not eligible for QFF points:

- Accommodation that forms part of an inclusive tour purchase (package).
- Accommodation charged at the wholesale rate.
- Accommodation charged at Negotiated Corporate Rate or Government Rate
- Accommodation charged at heavily discounted rates, such as those found on Last Minute sites.
- Conference related expenses, seminars and banquets.
- Accommodation earning QClub Dollars.
- Accommodation redeemed using QClub Dollars.
- accommodation charged from a special QClub offer any services provided by a third party

Points can only be earned by 1 member per room/apartment and cannot be split between 2 or more members occupying the same room/apartment.

Members can claim points on a maximum of 3 rooms/apartments and a maximum 7 nights per stay applies.

### QUEST CANCELLATION POLICY

- **CANCELLATION FEE.** of one night's accommodation will apply to any booking cancelled within 48 hours of arrival time. If no arrival time is specified, it is deemed by 10pm of that day. Any cancellation fee will automatically be charged to the credit card on the confirmation, or deducted from the reservation deposit.

Please note that any Quest property may alter these terms and conditions for specific bookings, and advise by return letter, the terms and conditions that will apply. (i.e. Group or Peak Period reservations)

### QUEST GROUPS CANCELLATION POLICY

For information on the Group Cancellation Policy, please contact the Quest Property di