

## Quest Shepparton

### Property Contact Details

Street Address:	177 – 183 Welsford Street Shepparton VIC 3630
Postal Address:	As Above
Telephone:	61 – (0)3 5814 4800
Facsimile:	61 – (0)3 5814 4899
Email:	<a href="mailto:questshepparton@questapartments.com.au">questshepparton@questapartments.com.au</a>
AAA Rating:	4.5 Star & Green star accreditation
Property Website:	<a href="http://www.questshepparton.com.au">www.questshepparton.com.au</a>

### Reservations

Direct:	As Above
Quest Central Reservations:	1800 334 033
Email:	<a href="mailto:qrc@questapartments.com.au">qrc@questapartments.com.au</a>
Quest Extended Stay Enquiries:	1800 232 384
Email:	<a href="mailto:esd@questapartments.com.au">esd@questapartments.com.au</a>

### Check-In Information and Requirements

Reception Hours: 7am – 11pm Monday - Friday

8am – 11pm Saturday

8am – 9pm Sunday

Check In: from 2.00pm

Check Out: to 10.00am

Pre-authorisation or cash bond may be required

Photo ID may be required

Deposit may be required

### Property Features

On-site undercover car parking (due to availability and not guaranteed)

Conference facilities catering for up to 70 delegates

Access rooms available on request

Lift access to all floors

Guest laundry

On-site gymnasium

### Property Services

Daily room servicing (ex Sundays & Public Holidays)

Pantry shopping service

Breakfast options including Breakfast Packs

Local restaurant chargeback

Valet dry cleaning service

Baby sitting booking service

Business administration services

### Apartment Types

Studio room

1 Bedroom Apartment

2 Bedroom & 2 Bedroom Executive Apartment

3 Bedroom & 3 Bedroom Executive Apartment

**Total number of apartments**

**69**

### Apartment Facilities & Features

Separate Living and Dining areas (excluding Studios)

Fully equipped Kitchens and Laundry facilities (excluding Studios)

Studios offer Kitchenettes with stove and microwave

Stylish furnishings

Private balcony (excluding Studios)

Apartment controlled reverse cycle air-conditioning

Work Desk

Direct dial Telephones with Voicemail

TV with DVD player

Austar

Broadband Internet access

### Points of Reference

Albury	185 km	Echuca	85 km
Bendigo	120 km	Shepparton City Centre	200 m

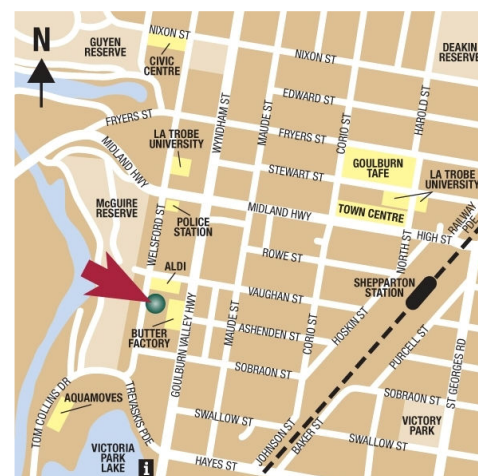
### Places of Interest

<u>Attraction</u>	<u>Distance</u>
Aquamoves Leisure Centre	200 m
SPC Ardmona Factory Sales	400 m
Shepparton Art Gallery	600 m
The Eastbank Centre	600 m
Shepparton Base Hospital	2.6 km
Shepparton Sports Precinct	3.7 km
Shepparton Golf Club	5 km
Harness and Greyhound Racing Complex	7 km

### Transport

Shepparton Train Station	1 km
Interstate Bus Terminal	300m

### Location Map



Your perfect travel companion.

## Quest Shepparton

### QUEST BOOKING TERMS AND CONDITIONS

- **ALL BOOKINGS.** are held in good faith to the arrival and departure date listed in this reservation, at the rate specified. To confirm reservations, either current valid credit card details are required, or a deposit received equal to first night's accommodation 10 days prior to arrival. Variations to this may apply during peak periods at the property's discretion.
- **UPON ARRIVAL.** each guest will be required to sign a standard Quest registration form, and accept the terms and conditions therein of his/her stay.
- A Minimum deposit of 50% must be made at the time of confirmation. Deposits are non-refundable as per the cancellation policy.
- **PAYMENT OF RESERVATION.** any Quest property accepts all major credit cards, however may vary from property so please check at reception. On arrival a pre-authorisation of your credit card for your accommodation amount may be required.

If paying by Credit Card a surcharge of 1.5% will be charged to all credit cards. If paying in Cash, a room security bond will be required upon arrival. Although minimum of first night accommodation, this amount may vary from property to property, please check with reception.

Cheques are not accepted as payment for accommodation unless received, banked and cleared 10 days prior to arrival as a full pre-paid deposit.

- **QANTAS FREQUENT FLYER POINTS.** at Australian properties, QFF Members are awarded 3 points for every whole dollar charged to their account for accommodation only, on properties Published Rates and General Corporate Rates.

The following products and services are not eligible for QFF points:

- Accommodation that forms part of an inclusive tour purchase (package).
- Accommodation charged at the wholesale rate.
- Accommodation charged at Negotiated Corporate Rate or Government Rate
- Accommodation charged at heavily discounted rates, such as those found on Last Minute sites.
- Conference related expenses, seminars and banquets.
- Accommodation earning QClub Dollars.
- Accommodation redeemed using QClub Dollars.
- accommodation charged from a special QClub offer any services provided by a third party

Points can only be earned by 1 member per room/apartment and cannot be split between 2 or more members occupying the same room/apartment.

Members can claim points on a maximum of 3 rooms/apartments and a maximum 7 nights per stay applies.

### QUEST CANCELLATION POLICY

- **CANCELLATION FEE.** of one night's accommodation will apply to any booking cancelled within 48 hours of arrival time. If no arrival time is specified, it is deemed by 10pm of that day. Any cancellation fee will automatically be charged to the credit card on the confirmation, or deducted from the reservation deposit.

Please note that any Quest property may alter these terms and conditions for specific bookings, and advise by return letter, the terms and conditions that will apply. (i.e. Group or Peak Period reservations)

### QUEST GROUPS CANCELLATION POLICY

For information on the Group Cancellation Policy, please contact the Quest Property direct.

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