

Property Contact Details

Street Address 25-29 Heygarth Street
Echuca VIC 3564

Postal Address As above

Telephone 61- (0) 3 5481 3900

Facsimile 61-(0) 3 5481 3999

Email questechuca@questapartments.com.au

AAA Rating 4.5 Star

Property Website www.questechuca.com.au

Reservations

Direct: As Above

Quest Central Reservations: 1800 334 033

Email: grc@questapartments.com.au

Quest Extended Stay Enquiries: 1800 232 384

Email: esd@questapartments.com.au

GDS: QG

Check-In Information and Requirements

Reception Hours: 7am – 11pm (Mon – Fri)
8am – 10pm (Saturday)
8am - 8pm (Sunday)

Check In: from 2.00pm

Check Out: to 10.00am

Car parking: On-site

Pre-authorisation or cash bond may be required
Photo ID may be required
Deposit may be required

Property Features

Onsite guest laundry facilities
Conference Room catering for up to 50 delegates
Outdoor solar heating swimming pool
Alfresco BBQ area

Services

Daily room servicing (ex Sun & Public Holidays)
Pantry Shopping Service
Breakfast Options including Breakfast packs
Charge back at a selection of local restaurants
Valet Dry Cleaning Service (Monday – Friday)
Business Administration Services
Baby Sitting Booking Service

Apartment Types

Studio
1 bedroom apartment
2 bedroom apartment
3 bedroom apartment

Total number of apartments – 60

Room Facilities & Features

Separate Living and Dining areas
Fully equipped Kitchens and Laundry facilities in all room types (excluding Studios)
Studios offer Kitchenettes with stove and microwave
Stylish furnishings
Apartment controlled reverse cycle air-conditioning
Iron & Ironing Board
Direct dial Telephones with Voicemail
Separate fax/modem line in each apartment
Free to air & Austar Digital TV
Broadband Internet access

Points of Reference

Melbourne (215 km)	Mildura (376 km)
Sydney (796 km)	Canberra (580 km)
Bendigo (90km)	Albury (244 km)
Shepparton (120km)	Geelong (277 km)

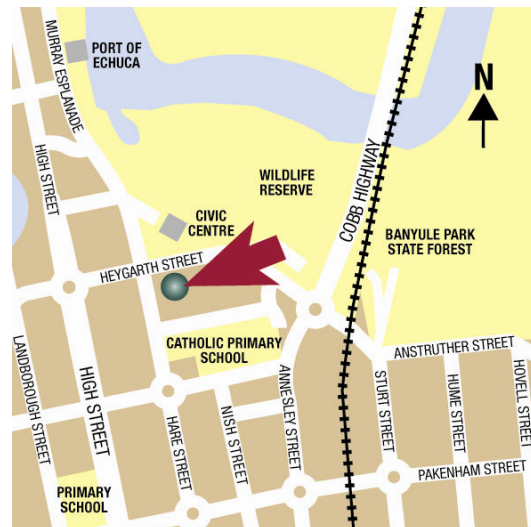
Attractions

Echuca CBD	50 m
Civic Centre	20 m
Law Courts	20 m
Port of Echuca	550 m
Wharf Shed Museum	550 m
Historical Society Museum	650 m

Transport

Melbourne Airport (Tullamarine)	212 km
Echuca Coach Terminal	300 m
Echuca Rail Terminal	1.1 km

Location Map



QUEST BOOKING TERMS AND CONDITIONS

- **ALL BOOKINGS.** are held in good faith to the arrival and departure date listed in this reservation, at the rate specified. To confirm reservations, either current valid credit card details are required, or a deposit received equal to first night's accommodation 10 days prior to arrival. Variations to this may apply during peak periods at the property's discretion.
- **UPON ARRIVAL.** each guest will be required to sign a standard Quest registration form, and accept the terms and conditions therein of his/her stay.
- A Minimum deposit of 50% must be made at the time of confirmation. Deposits are non-refundable as per the cancellation policy.
- **PAYMENT OF RESERVATION.** any Quest property accepts all major credit cards, however may vary from property so please check at reception. On arrival a pre-authorisation of your credit card for your accommodation amount may be required.

If paying by Credit Card a surcharge of 1.5% will be charged to all credit cards. If paying in Cash, a room security bond will be required upon arrival. Although minimum of first night accommodation, this amount may vary from property to property, please check with reception.

Cheques are not accepted as payment for accommodation unless received, banked and cleared 10 days prior to arrival as a full pre-paid deposit.

- **QANTAS FREQUENT FLYER POINTS.** at Australian properties, QFF Members are awarded 3 points for every whole dollar charged to their account for accommodation only, on properties Published Rates and General Corporate Rates.

The following products and services are not eligible for QFF points:

- Accommodation that forms part of an inclusive tour purchase (package).
- Accommodation charged at the wholesale rate.
- Accommodation charged at Negotiated Corporate Rate or Government Rate
- Accommodation charged at heavily discounted rates, such as those found on Last Minute sites.
- Conference related expenses, seminars and banquets.
- Accommodation earning QClub Dollars.
- Accommodation redeemed using QClub Dollars.
- accommodation charged from a special QClub offer any services provided by a third party

Points can only be earned by 1 member per room/apartment and cannot be split between 2 or more members occupying the same room/apartment.

Members can claim points on a maximum of 3 rooms/apartments and a maximum 7 nights per stay applies.

QUEST CANCELLATION POLICY

- **CANCELLATION FEE.** of one night's accommodation will apply to any booking cancelled within 48 hours of arrival time. If no arrival time is specified, it is deemed by 10pm of that day. Any cancellation fee will automatically be charged to the credit card on the confirmation, or deducted from the reservation deposit.

Please note that any Quest property may alter these terms and conditions for specific bookings, and advise by return letter, the terms and conditions that will apply. (i.e. Group or Peak Period reservations)

QUEST GROUPS CANCELLATION POLICY

For information on the Group Cancellation Policy, please contact the Quest Property direct.